

Aspire 1620 Series

Service Guide

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Revision History

Please refer to the table below for the updates made on Aspire 1620 service guide.

| Date | Chapter | Updates |
|------------|-----------|---------------|
| 2004/04/28 | Chapter 4 | Add POST Code |
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Conventions

The following conventions are used in this manual:

| | |
|------------------------|--|
| Screen messages | Denotes actual messages that appear on screen. |
| NOTE | Gives bits and pieces of additional information related to the current topic. |
| WARNING | Alerts you to any damage that might result from doing or not doing specific actions. |
| CAUTION | Gives precautionary measures to avoid possible hardware or software problems. |
| IMPORTANT | Reminds you to do specific actions relevant to the accomplishment of procedures. |

Preface

Before using this information and the product it supports, please read the following general information.

1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

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System Introduction

Features

This computer was designed with the user in mind. Here are just a few of its many features:

Performance

- Intel® Pentium® 4 Processor 2.80 Ghz and above
- Intel® Hyper-Threading™ Technology
- 256/512MB of DDR333 SDRAM, upgradeable to 2048 MB with dual soDIMM modules
- 30GB and above high-capacity, Enhanced-IDE hard disk

Display

- The 15.0" XGA (1024x768 resolution), or SXGA+ (1400x1050 resolution) TFT LCD panel providing a large viewing area for maximum efficiency and ease-of-use
- ATI Mobility™ Radeon 9700 with external 64/128 MB DDR memory buffer
- 3D graphics support
- Support simultaneous display between LCD and CRT
- S-video for output to a television or display device that supports S-video input
- "Automatic LCD dim" feature, automatically selecting the best setting for the display in order to conserve power
- DualView™ support

Multimedia

- High-speed built-in optical drive:
DVD/CD-RW Combo, or DVD-Dual or DVD Super-Multi
- MS DirectSound compatible
- Built-in dual speakers

Connectivity

- Integrated 10/100 Mbps Fast Ethernet connection
- Built-in 56Kbps fax/data modem
- Four Universal Serial Bus (USB) 2.0 ports
- One IEEE 1394 port
- IEEE 802.11b or IEEE 802.11g Wireless LAN (manufacturing option)
- Bluetooth (manufacturing option)

Expansion

- One Type III or two Type II CardBus PC Card slots
- Upgradeable hard disk and memory modules

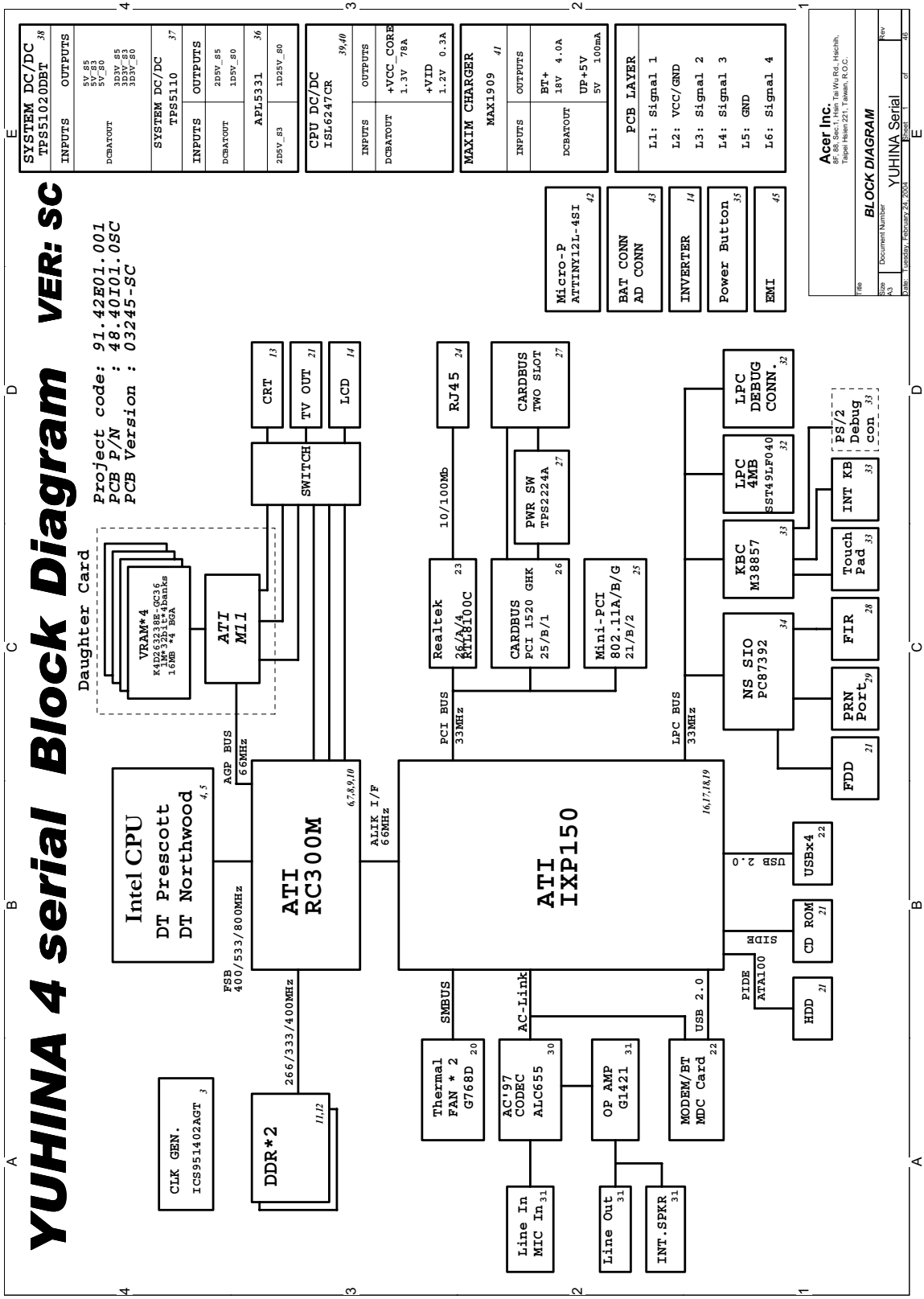
Human-centric design

- Rugged, yet extremely portable, construction
- Stylish appearance
- Full-size keyboard with four programmable launch keys
- Comfortable palm rest area with well-positioned touchpad

I/O Ports

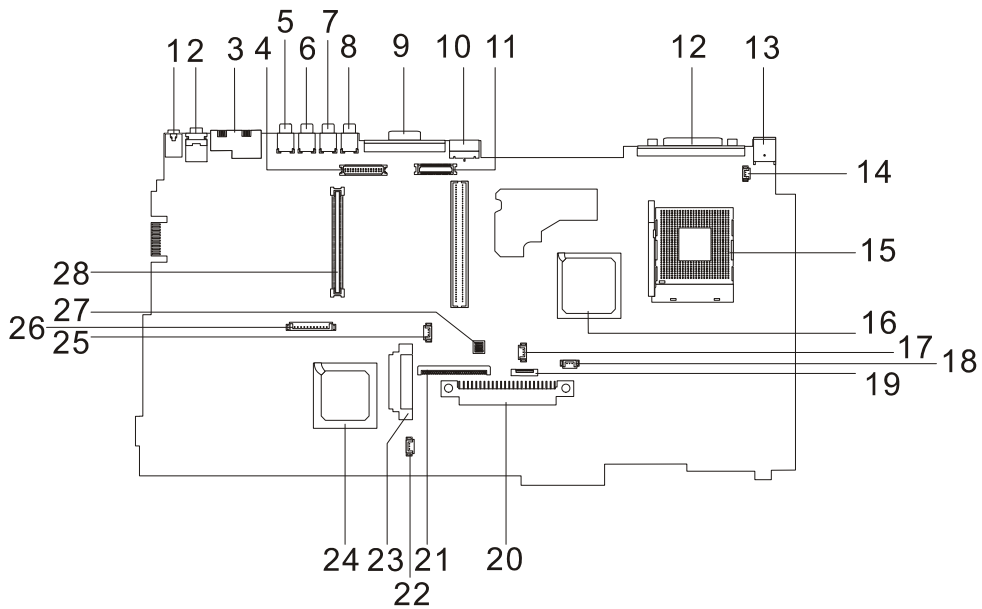
- Two Type II or one Type III PC CardBus (PCMCIA) slot
- One IEEE 1394 port
- One FIR port
- One RJ-11 modem jack (V.92, 56K)
- One RJ-45 network jack(Ethernet 10/100 Base-T)
- One DC-in jack
- One parallel port (ECP/EPP)
- One S-video port
- One external monitor port
- One microphone-in jack (3.5mm mini jack)
- One headphone jack (3.5mm mini jack)
- Four USB 2.0 ports

System Block Diagram



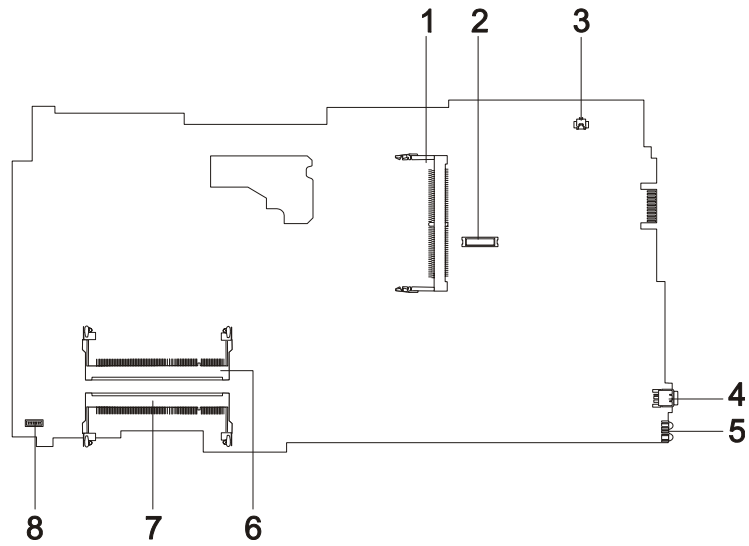
Board Layout

Top View



- | | | | |
|----|------------------------------|----|---|
| 1 | Line-in Port | 15 | CPU Socket |
| 2 | Line-out Port | 16 | North Bridge |
| 3 | RJ45+RJ11 | 17 | Fan Connector |
| 4 | LCD Inverter Cable Connector | 18 | Second Fan Connector |
| 5 | USB Port | 19 | Touchpad Cable Connector |
| 6 | USB Port | 20 | HDD Connector |
| 7 | USB Port | 21 | Keyboard Connector |
| 8 | USB Port | 22 | Speaker Cable Connector |
| 9 | VGA Port | 23 | Optical Drive Connector |
| 10 | S-Video Port | 24 | South Bridge |
| 11 | LCD Coaxial Cable Connector | 25 | RTC Battery Connector |
| 12 | Parallel Port | 26 | Launch Board Cable Connector |
| 13 | DC-in Port | 27 | SW5 (Please see Chapter 5 for its settings) |
| 14 | LCD Lid Switch | 28 | PCMCIA Slot |

Bottom View



1 Wireless LAN Card Connector

2 Modem Board Connector

3 Modem Cable Connector

4 IEEE 1394 Port

5 FIR Port

6 DIMM Socket 1

7 DIMM Socket 2

8

Panel

Ports allow you to connect peripheral devices to your computer as you would with a desktop PC.

Front View



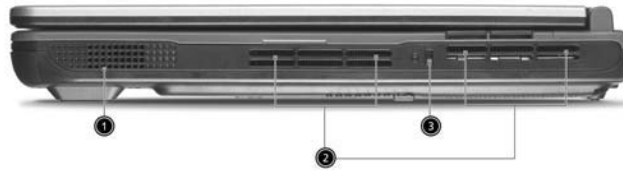
| # | Item | Description |
|---|--|---|
| 1 | Display screen | Also called LCD (Liquid Crystal Display), displays computer output. |
| 2 | Status indicators | LEDs (Light Emitting Diodes) that turn on and off to show the status of the computer and its functions and components. |
| 3 | Power button | Turns the computer on and off. |
| 4 | Launch Keys | Buttons for launching frequently used programs. |
| 5 | Palmrest | Comfortable support area for your hands when you use the computer. |
| 6 | Click buttons (left, center and right) | The left and right buttons function like the left and right mouse buttons, the center button serves as a scroll up/down button. |
| 7 | Touchpad | Touch-sensitive pointing device which functions like a computer mouse. |
| 8 | Keyboard | Inputs data into your computer. |
| 9 | Ventilation Slot | Enables the computer to stay cool, even after the prolonged use. |

Left view



| # | Icon | Item/ Port | Description |
|---|------|----------------------|---|
| 1 | | PC Card slots | Supports two Type II or one Type III CardBus PC Card(s). |
| 2 | | Eject button | Eject PC cards from the card slots. |
| 3 | | Optical drive | Internal optical drive; accepts CDs or DVDs depending on the optical drive type. |
| 4 | | IEEE 1394 port | Connects to IEEE 1394 devices. |
| 5 | | Infrared port | Interfaces with infrared devices (e.g., infrared printer, IR-aware computer). |
| 6 | | LED indicator | Lights up when the optical drive is active. |
| 7 | | Emergency eject slot | Ejects the optical drive tray when the computer is turned off. There is a mechanical eject button on the CD-ROM or DVD-ROM drive. Simply insert the tip of a pen or paperclip and push to eject the tray. |
| 8 | | Eject button | Ejects the optical drive tray from the drive. |
| 9 | | Speaker | Delivers stereo audio output. |

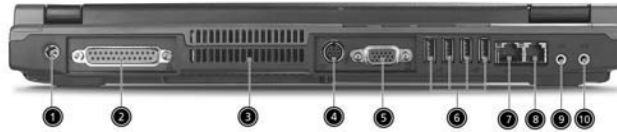
Right View



| # | Item/ Port | Description |
|---|-------------------|---|
| 1 | Speaker | Delivers stereo audio output. |
| 2 | Ventilation slots | Enable the computer to stay cool, even after prolonged use. |
| 3 | Security keylock | Connects to a Kensington-compatible computer security lock. |

Rear Panel

I



| # | Icon | Port | Description |
|----|------|-------------------------------------|--|
| 1 | | Power Jack | Connects to an AC adapter |
| 2 | | Parallel port | Connects to a parallel device (e.g., parallel printer) |
| 3 | | Ventilation slots | Enable the computer to stay cool, even after prolonged use. |
| 4 | | S-video port | Connects to a television or display device with S-video input. |
| 5 | | External display port | Connects to a display device (e.g., external monitor, LCD projector). |
| 6 | | Four USB 2.0 ports | Connects to any Universal Serial Bus devices(e.g., USB mouse, USB camera). |
| 7 | | Network jack | Connects to an Ethernet LAN network |
| 8 | | Modem jack | Connects to the phone line |
| 9 | | Speaker/line-out/ headphone jack | Connects to audio line-out devices (e.g., speakers and headphones). |
| 10 | | Line-in/mic-in jack | Accepts audio line-in devices (e.g., audio CD player and stereo walkman). |

Bottom View










| # | Item | Description |
|---|-----------------------|---|
| 1 | Battery bay | Houses the computer's battery pack. |
| 2 | Battery release latch | Unlatches the battery to remove the battery pack. |
| 3 | Memory compartment | Houses the computer's main memory. |

Indicators

The computer provides an array of seven indicators located below the display screen, showing the status of the computer and its components.





The Power and Sleep status icons are visible even when you close the display cover so you can see the status of the computer while the cover is closed.

| # | Icon | Function | Description |
|---|---|----------------|---|
| |  | InviLink | Indicates status of wireless or Bluetooth (optional) communications. Orange--WLAN; Blue--Bluetooth |
| 1 |  | Power | Lights when the computer is on. |
| 2 |  | Sleep | Lights when the computer enters Standby mode and blinks when it enters into or resumes from hibernation mode. |
| 3 |  | Media Activity | Lights when the floppy drive, hard disk or optical drive is active. |
| 4 |  | Battery Charge | Lights when the battery is being charged. |
| 5 |  | Caps Lock | Lights when Caps Lock is activated. |
| 6 |  | Num Lock | Lights when Numeric Lock is activated. |

Understanding the icons

When the cover of your computer is closed, 2 easy-to-read icons are shown, indicating which state or feature is enabled or disabled.



| # | Icon | Function | Description |
|---|--|----------|---|
| 1 |  | Power | Lights up when the computer is on. |
| 2 |  | Sleep | Lights when the computer enters Standby mode and blinks when it enters into or resumes from hibernation mode. |

Keyboard








The keyboard has full-sized keys and an embedded keypad, separate cursor keys, two Windows keys and twelve function keys.

Special keys

Lock keys

The keyboard has three lock keys which you can toggle on and off.



| Lock key | Description |
|---|--|
| Caps Lock  | When  is on, all alphabetic characters typed are in uppercase. |
| Num Lock (Fn-F11)  | When  is on, the embedded keypad is in numeric mode. The keys function as a calculator (complete with the arithmetic operators $\%$, $-$, $*$, and $/$). Use this mode when you need to do a lot of numeric data entry. A better solution would be to connect an external keypad. |
| Scroll Lock (Fn-F12)  | When  is on, the screen moves one line up or down when you press the up or down arrow keys respectively.  does not work with some applications. |

Embedded numeric keypad

The embedded numeric keypad functions like a desktop numeric keypad. It is indicated by small characters located on the upper right corner of the keycaps. To simplify the keyboard legend, cursor-control key symbols are not printed on the keys.












| Desired access | Num lock on | Num lock off |
|--|--|--|
| Number keys on embedded keypad | Type numbers using embedded keypad in a normal manner. | |
| Cursor-control keys on embedded keypad | Hold Shift while using cursor-control keys. | Hold Fn while using cursor-control keys. |
| Main keyboard keys | Hold Fn while typing letters on embedded keypad. | Type the letters in a normal manner. |

Windows keys

The keyboard has two keys that perform Windows-specific functions.



| Keys | Description |
|--|---|
| Windows logo key  | Start button. Combinations with this key perform shortcut functions. Below are a few examples:  + Tab (Activates next taskbar button)  + E (Explores My Computer)  + F (Finds Document)  + M (Minimizes All)  +  + M (Undoes Minimize All)  + R (Displays the Run... dialog box) |
| Application key  | Opens a context menu (same as a right-click). |








Hot Keys

The computer employs hot keys or key combinations to access most of the computer's controls like screen contrast and brightness, volume output and the BIOS Utility.

To activate hot keys, press and hold the **Fn** key before pressing the other key in the hot key combination.



| Hot Key | Icon | Function | Description |
|---------|------|--------------------------------|---|
| Fn-F1 | ? | Hotkey help | Displays a list of the hotkeys and their functions. |
| Fn-F2 | | Setup | Accesses the notebook configuration utility. |
| Fn-F3 | | Power Management Scheme Toggle | Switches the power management scheme used by the computer (function available if supported by operating system). |
| Fn-F4 | Zz | Sleep | Puts the computer in Sleep mode. |
| Fn-F5 | | Display toggle | Switches display output between the display screen, external monitor (if connected) and both the display screen and external monitor. |
| Fn-F6 | | Screen blank | Turns the display screen backlight off to save power. Press any key to return. |
| Fn-F7 | | Touchpad toggle | Turns the internal touchpad on and off. |
| Fn-F8 | | Speaker toggle | Turns the speakers on and off; mutes the sound. |
| Fn-↑ | | Volume up | Increases the sound volume. |
| Fn-↓ | | Volume down | Decreases the sound volume. |
| Fn-→ | | Brightness up | Increases the screen brightness. |

| Hot Key | Icon | Function | Description |
|---|---|-----------------|---|
| Fn-  |  | Brightness down | Decreases the screen brightness. |
| Fn-  | Pg Up Home | Home | Functions as the  key. |
| Fn-  | Pg Dn End | End | Functions as the  key. |
|  Gr-Euro | € | Euro | Types the Euro symbol. |

The Euro symbol

If your keyboard layout is set to United States-International or United Kingdom or if you have a keyboard with a European layout, you can type the Euro symbol on your keyboard.




NOTE: for US keyboard users: The keyboard layout is set when you first set up Windows. For the Euro symbol to work, the keyboard layout has to be set to United States-international.

To verify the keyboard type:

1. Click on **Start, Control Panel**.
2. Double-click on **Regional and Language Options**.
3. Click on the **Language** tab and click on **Details**.
4. Verify that the keyboard layout used for “En English (United States) is set to United States-International. If not, select and click on **ADD**; then select **United States-International** and click on **OK**.
5. Click on **OK**.





To type the Euro symbol:

1. Locate the Euro symbol on your keyboard.
2. Open a text editor or word processor.
3. Hold  Gr and press the Euro symbol.

Launch Keys

Located at the top of the keyboard are six buttons. These buttons are called launch keys. They are designated as mail button, Web browser button, P1, P2, Bluetooth and Wireless buttons. The Wireless and Bluetooth buttons cannot be set by the user. To set the other four launch keys, run the Acer Launch Manager.



| # | Icon | Function | Description |
|---|---|-------------|--|
| 1 |  | Mail | Launches email application |
| 2 |  | Web browser | Launches Internet browser application |
| 3 | P1 | P1 | User-programmable |
| 4 | P2 | P2 | User-programmable |
| 5 |  | Bluetooth | Enables your Bluetooth (manufacturing option). |
| 6 |  | InviLink | Enables your 802.11b or 802.11g Wireless LAN. |

Hardware Specifications and Configurations

System Board Major Chips

| Item | Controller |
|----------------------------|---|
| System core logic | ATI RC300M+ATI IXP150 |
| Super I/O controller | NS PC87392 |
| Audio controller | Realtek ALC655 |
| Video controller | ATI Radeon 9700 |
| Hard disk drive controller | Embedded in ATI IXP 150 |
| Keyboard controller | Mitsubishi LPC keyboard controller M38857 |
| CardBus Controller | TI 1520 |
| RTC | ATI IXP 150 |

Processor

| Item | Specification |
|------------------|--|
| CPU type | Intel® Pentium® 4 Processor 2.80 Ghz and above |
| CPU package | FC-PGA2 |
| CPU core voltage | 1.2V |
| CPU I/O voltage | High speed: 1.525V or 1.55V Low speed: 1.2V |

BIOS

| Item | Specification |
|-----------------------|---|
| BIOS vendor | Phoenix BIOS |
| BIOS Version | |
| BIOS ROM type | Flash ROM |
| BIOS ROM size | 512KB |
| BIOS package | 32 Pin PLCC |
| Supported protocols | ACPI 1.0b, SMBIOS 2.3, PCI 2.2, Boot Block, PXE 2.0, Mobile PC2001, Hard Disk Password, INT 13h Extensions, PCI Bus Power Management interface Specification, El Torito-Bootable CD-ROM Format Specification V1.0, Simple Boot Flag 1.0 |
| BIOS password control | Set by switch, see SW5 settings on chapter 5 |

Second Level Cache

| Item | Specification |
|-------------------------|--|
| Cache controller | Built-in CPU |
| Cache size | 512KB for Intel Northwood CPU and Mobile Pentium 4; 1MB for Intel Prescott CPU |
| 1st level cache control | Always Enabled |
| 2nd level cache control | Always Enabled |
| Cache scheme control | Fixed-in write back |

System Memory

| Item | Specification |
|---------------------------------|--|
| Memory controller | ATI RC300M |
| Onboard memory size | 0MB |
| DIMM socket number | 2 Sockets |
| Supports memory size per socket | 128/256/512/1024MB (if available) |
| Supports maximum memory size | 2048MB (Please confirm if 1024MB has passed the test or not) |
| Supports DIMM type | DDR-DRAM |
| Supports DIMM Speed | 333 MHz |
| Supports DIMM voltage | 2.5 V |
| Supports DIMM package | 200-pin so-DIMM |
| Memory module combinations | You can install memory modules in any combinations as long as they match the above specifications. |

Memory Combinations

| Slot 1 | Slot 2 | Total Memory |
|--------|--------|--------------|
| 0MB | 128MB | 128 MB |
| 128MB | 0MB | 128 MB |
| 128MB | 128MB | 256 MB |
| 256MB | 0MB | 256MB |
| 0MB | 256MB | 256MB |
| 256MB | 128MB | 384MB |
| 128MB | 256MB | 384MB |
| 256MB | 256MB | 512MB |
| 0MB | 512MB | 512MB |
| 512MB | 128MB | 640MB |
| 256MB | 512MB | 768MB |
| 128MB | 512MB | 640MB |
| 512MB | 256MB | 768MB |
| 256MB | 128MB | 384MB |
| 512MB | 512MB | 1024MB |

Above table lists some system memory configurations. You may combine DIMMs with various capacities to form other combinations.

LAN Interface

| Item | Specification |
|------------------------|------------------|
| Chipset | RealTek RTL8100C |
| Supports LAN protocol | 10/100Mbps |
| LAN connector type | RJ45 |
| LAN connector location | Rear side |

Modem Interface

| Item | Specification |
|---------------------------------|---------------------|
| Chipset | Built-in ATI IXP150 |
| Fax modem data baud rate (bps) | 14.4K |
| Data modem data baud rate (bps) | 56K |

Modem Interface

| Item | Specification |
|--------------------------|---------------|
| Supports modem protocol | V.90/V.92MDC |
| Modem connector type | RJ11 |
| Modem connector location | Rear side |

Hard Disk Drive Interface

| Item | | | |
|---|--|---|---|
| Vendor & Model Name | HGST Moraga IC25N030ATMR04 Fujitsu V-40 MHT2030AT Seagate N1 ST93015A | HGST Moraga IC25N040ATMR04- TOSHIBA Pluto 40G MK4025GAS Fujitsu V40+ MHT2040AT Seagate N1 ST94019A | HGST Moraga IC25N060ATMR04-0 TOSHIBA Neptune MK6021GAS |
| Capacity (MB) | 30000 | 40000 | 60000 |
| Bytes per sector | 512 | 512 | 512 |
| Logical heads | 16 | 16 | 16 |
| Logical sectors | 63 | 63 | 63 |
| Drive Format | | | |
| Logical cylinders | 16383 | 16383 | 16383 |
| Physical read/write heads | 2/Not show/2 | 2/Not show/2/2 | 3/4 |
| Disks | 1/Not show/1 | 1/Not show/1/1 | 2 |
| Spindle speed (RPM) | 4200RPM | 4200RPM | 4200RPM |
| Performance Specifications | | | |
| Buffer size | 2MB | 2MB/8MB for Toshiba | 2MB/8MB for HGST |
| Interface | ATA-5 for other vendors /ATA-6 for HGST and Toshiba | ATA-5 for other vendors /ATA-6 for HGST | ATA-5/ATA-6 for HGST |
| Data transfer rate (disk-buffer, Mbytes/s) | 350 | 350 | 350 |
| Data transfer, rate (host-buffer, Mbytes/s) | 100 MB/Sec | 100 MB/Sec | 100MB/Sec |
| DC Power Requirements | | | |
| Voltage tolerance | 5 +/- 5% | 5 +/- 5% | 5 +/- 5% |

CD-ROM Interface

| Items | Specification |
|---------------------------|---|
| Vendor & Model Name | QSI SCR242 Mitsumi SR244W1 |
| Performance Specification | |
| Burst Data Transfer rate | PIO mode 4: 16.7 MB/sec Max. (Mode 0~4) Multi-word DMA mode 2: 16.7 MB/sec Max. (Mode 0~2) Ultra DMA mode 2: 33.3MB/sec Max. |

CD-ROM Interface

| Items | Specification |
|------------------------|--|
| Access time (typ.) | QSI- Random: 90 ms Full Stroke: 180 ms Mitsumi- Random: 100 ms Full Stroke: 240 ms |
| Rotation speed | 5100 rpm for QSI 5400 rpm for Mitsumi 24X CAV mode |
| Data Buffer Capacity | 128 KB (built-in) |
| Interface | Compliant to ATA/ATAPI-6 |
| Applicable disc format | QSI: CD-DA, CD-ROM Mode-1, CD-ROM/XA Mode-2, Form-1 and Mode-2 Form-2, CD-i Ready, Video-CD (MPEG-1), Karaoke CD, Photo-CD, Enhanced CD, CD Plus, CD Extra, i-trax CD, CD-Text, CD-R and CD-RW Mitsumi: CD-DA, CD-ROM (Mode 1 and Mode2) CD-ROM XA (Mode 2 Form 1 and Form2), CD-I (Mode2 Form 1 and Form 2), CD-I Bridge (Photo CD, CD EXTRA), Enhanced CD, CD-RW, CD-R, CD-TEXT |
| Loading mechanism | Drawer with soft eject and emergency eject hole |
| Power Requirement | |
| Input Voltage | +5V[DC]±5% |

DVD-ROM Interface

| Item | Specification | |
|---------------------------|--|--|
| Vendor & model name | MKE SR-8177 | |
| Performance Specification | With CD Diskette | With DVD Diskette |
| Transfer rate (KB/sec) | Average Sustained: CAV mode 775~1800 blocks/sec (10.3X to 24X) 1550~3600kBytes/sec (Mode 1) 1768~4106 kBytes/sec (Mode 2) | DVD-5: Normal Speed (1X) 11.08 Mbits/sec CAV mode 36.67~88.64 Mbits/sec DVD-9/DVD-R: Normal Speed (1X) 11.08 Mbits/sec CAV mode 36.67~88.64 Mbits/sec |

DVD-ROM Interface

| Item | Specification |
|---------------------------------|---|
| Average Full Access time (typ.) | Random CAV mode 110 msec typical 150 msec average max Full Stroke CAV mode 200 msec typical 260 msec average max DVD-5: Random 120 msec typical 160 msec average max Full Stroke 270 msec typical 350 msec average max DVD-9: Random 150 msec typical 200 msec average max Full Stroke 340 msec typical 450 msec average max DVD-RAM (2.6G) Random 200 msec typical 300 msec average max Full Stroke 300 msec typical 600 msec average max DVD-RAM (4.7G) Random 180 msec typical 300 msec average max Full Stroke 320 msec typical 700 msec average max |
| Data Buffer Capacity | 512 kBytes |
| Interface | IDE |
| Applicable disc format | DVD: DVD-5, DVD-9, DVD-10, DVD-R (3.95G), DVD-RAM (2.6G), DVD-RAM (4.7G) CD: CD-Audio, CD-ROM (mode 1 and mode 2), CD-ROM XA (mode 2, form 1 and form 2), CD-I (mode 2, form 1 and form 2), CD-I Ready, CD-I Bridge, CD-WO, CD-RW, Photo CD, Video CD, Enhanced Music CD, CD-TEXT |
| Loading mechanism | Soft eject (with emergency eject hole) |
| Power Requirement | |
| Input Voltage | +5V[DC]±5% |

Combo Drive Interface

| Item | Specification |
|---------------------------|---------------|
| Vendor & model name | KME UJDA750 |
| Performance Specification | |

Combo Drive Interface

| Item | Specification |
|------------------------|---|
| Transfer rate (KB/sec) | Read Sustained: DVD-ROM MAX 8X CAV (MAX 10800 KB/sec) CD-ROM MAX 24X CAV (MAX 3600 KB/sec) Write: CD-R 4X, 8X (CLV), Max 16X, MAX 24X (ZCLV) CD-RW 4X (CLV) HS-RW 4X,8X, 10X (CLV) ATAPI Interface: PIO mode 16.6 MB/sec :PIO Mode 4 DMA mode 16.6 MB/sec:Multi word mode 2 Ultra DMA mode 33.3MB/sec: Ultra DMA mode 2 |
| Buffer rate | 2MB |
| Access time | DVD-ROM 180 ms typ. (1/3 stroke) CD-ROM 130 ms typ. (1/3 stroke) |
| Start up time | less than 15s |
| Stop time | less than 6s |
| Acoustic noise | less than 50 dBA |
| Interface | Enhanced IDE (ATAPI) compatible |
| Master/Slave | Set by Cable Select (By host) |
| PC compatible | PC2001 compatible |
| Applicable disc format | CD: CD-DA, CD-ROM, CD-ROM XA, CD-R, CD-RW, PhotoCD (multiSession), Video CD, CD-Extra(CD+), CD-text DVD: DVD-ROM, DVD-R, DVD-RW (Ver.1.1), DVD-VIDEO, DVD-RAM (2.6GB, 4.7GB) |
| Slope | 15 degree (Any direction) |
| Dimensions, Weight | 128X129X12.7mm (WXDXH) (except protrusion) 200g+- 10g |
| Eject | Soft Eject (with emergency eject hole) |

DVD Dual Interface

| Item | Specification |
|--------------------------------------|---|
| Vendor & model name | Liteon DVD-Dual SDW-431S |
| Disc type for read/write application | |
| Applicable Formats | CD-DA, CD-TEXT, CD ROM Mode-1, CD-ROM/XA Mode-2 Form-1 and Form-2, CD-I Ready, Video-CD (MPEG-1), Karaoke-CD, Photo-CD, Enhance CD, CD extra, I-Trax CD and UDF DVD-ROM, DVD-Video, DVD-Audio, DVD-R single/multi border(s) DVD+R single/multi session(s) DVD-RW DVD+RW |
| Applicable Media Type | CD-ROM, CD-R and CD-RW DVD-ROM (4.7G/8.54G) single layer on single/double side (read only), DVD-ROM dual layer (PTP/OTP) on single/double side (read only) DVD-R (3.9G, 4.7G for General and Authoring), DVD-RW, DVD+RW (4.7G) DVD+R |

DVD Dual Interface

| Item | Specification |
|---|--|
| Disc Diameter | 12cm and 8cm |
| Capacity | 2048 bytes/sector (DVD) 2048 bytes/block (CD Mode-1 and Mode-2 Form-1) 2336 bytes/block (Mode-2) 2328 bytes/block (Mode-2 Form-2) |
| Operation environment for "write/rewrite" application | |
| Host Machine | IBM compatible PC (Pentium 166 MHz or above) |
| OS | MS-Windows 90/ME/2000/XP/NT 4.0 |
| Memory | Min. 128MB required |
| Hard Disk | Empty Storage Capacity: 100 MB or more Average access time: 20ms or less |
| Disc Diameter | 12cm and 8cm |
| Recommended Media | <p>CD-R: AMT, CMC, Csita, Delphi, EverMedia, Imation, LeadData(Silver-Sil), Maxell, MCC (Bagdad), Mirage, Mitsui, MoserBaer(India), MPO, NanYa, Plasmon, Prodisc, RAMedia, Ricoh, Ritek(JS, S, Richodye), SAST (ultra green), SKC(Korea), TDK, TY (DX dye)</p> <p>Low Speed CD-RW: CMC, Daxon, Fonet, Gigastorage, Imation, Infodisc, LeadData, MCC, Nanya, Princo, Prodisc, Ricoh, Ritek</p> <p>High Speed CD-RW: AMT, CMC, Infodisc, Nanya, Postech, Prodisc, Ritek, Ricoh, MCC, SKC(Korea)</p> <p>Ultra Speed CD-RW: Daxon, Imation, Infodisc, MCC, Prodisc, Ritek</p> <p>DVD+R: BEALL, CMC, Daxon, Fuji, HP, Maxell, MCC, Memorex, OPTODISC, PRODISC, Ricoh, RICOH, Ritek, SONY, TDK, TYUDE</p> <p>DVD+RW: CMMC, Daxon, Imation, MCC, Philips, Ricoh, Ritek, Sony</p> <p>DVD-R: BeAll, CMMC, DAXON, DVSN Fornex, GSC, Imation, LeadData, Maxell, Mitsubishi, Nanya, Pioneer, Princo, Prodisc, Ritec, Ritek, SKC, Sony, That's</p> <p>DVD-RW: CMC, Mitsubishi, Princo Ritek</p> |
| Mechanism | |
| Pick-up | <p>NA: CD: 0.51 DVD: 0.65</p> <p>Focusing: Astigmatism</p> <p>Tracking: CD: DPP DVD-ROM: DPP DVD+R/RW: DPP</p> <p>Wave length: CD: 785+/- 5 nm DVD: 650+/- 15 nm</p> <p>Output power: Read CD: 1.5 mw max@objective lens DVD: 1.0 mw max Write CD: 65 mw max2@objective lens DVD: 20 mw max</p> |
| Traverse mechanism | DC Stepping motor driven |
| Spindle motor | DC burshless motor |

DVD Dual Interface

| Item | Specification |
|-------------------|---------------------------------------|
| Loading mechanism | Manual load/DC brushless motor system |

Audio Interface

| Item | Specification |
|-----------------------------|--|
| Audio Controller | RTL ALC655 |
| Audio onboard or optional | Built-in |
| Mono or Stereo | Stereo |
| Resolution | 20 bit stereo Digital to Analog converter 18 bit stereo Analog to Digital converter |
| Compatibility | Microsoft PC98/PC99, AC97 2.1 |
| Mixed sound source | Line-in, CD, Video, AUX |
| Voice channel | 8/16 bit, mono/stereo |
| Sampling rate | 44.1 KHz |
| Internal microphone | Yes |
| Internal speaker / Quantity | Yes/2 |
| Supports PnP DMA channel | DMA channel 0 DMA channel 1 |
| Supports PnP IRQ | IRQ10, IRQ11 |

Video Interface

| Item | Specification |
|---------------------------------|---------------------------------------|
| Vendor & Model Name | ATI Radeon 9700(M11-P) |
| Chip voltage | N/A |
| Supports ZV (Zoomed Video) port | NO |
| Graph interface | 8X AGP (Accelerated Graphic Port) Bus |
| Maximum resolution (LCD) | 1024 x768 (32bit colors) |
| Maximum resolution (CRT) | 1600x1200 (32 bit colors) |

VGA Display Resolution

| Display device | Source image in the frame buffer | | | | | |
|----------------|----------------------------------|---------------|---------------|---------------|---------------|---------------|
| | 640x480 | 800x600 | 1024x768 | 1280x1024 | 1400x1050 | 1600x1200 |
| 800x600 LCD | Expanded | True image | Partial image | Partial image | Partial image | Partial image |
| 1024x768 LCD | Expanded | Expanded | True image | Partial image | Partial image | Partial image |
| 1280x1024 LCD | Expanded | Expanded | Expanded | True image | Partial image | Partial image |
| 1400x1050 LCD | Expanded | Expanded | Expanded | Expanded | True image | Partial image |
| 1600x1200 LCD | Expanded | Expanded | Expanded | Expanded | Centered | True image |
| 640x480 CRT | True image | Partial image | Partial image | Partial image | Partial image | Partial image |
| 800x600 CRT | True image | True image | Partial image | Partial image | Partial image | Partial image |
| 1024x768 CRT | True image | True image | True image | Partial image | Partial image | Partial image |
| 1280x1024 CRT | True image | True image | True image | True image | Partial image | Partial image |
| 1600x1200 CRT | True image | True image | True image | True image | True image | True image |

Video Memory

| Item | Specification |
|----------------------|---------------------------|
| Fixed or upgradeable | Fixed (on daughter board) |
| Video memory size | 64B(128MB optional) |

LCD Display Resolution

| Resolution | 8 bit (256colors) | 16 bits (Hi color) | 24 bits (True color) | 32 bits (True color) |
|------------|----------------------|-----------------------|-------------------------|-------------------------|
| 640x480 | Yes | Yes | Yes | Yes |
| 720x480 | Yes | Yes | Yes | Yes |
| 800x600 | Yes | Yes | Yes | Yes |
| 848x480 | Yes | Yes | Yes | Yes |
| 1024x768 | Yes | Yes | Yes | Yes |

CRT Display Resolutions

| Resolution | 8 bit (256colors) | 16 bits (Hi color) | 24 bits (True color) | 32 bits (True color) |
|------------|----------------------|-----------------------|-------------------------|-------------------------|
| 640x480 | Yes | Yes | Yes | Yes |
| 720x480 | Yes | Yes | Yes | Yes |
| 800x600 | Yes | Yes | Yes | Yes |
| 848x480 | Yes | Yes | Yes | Yes |
| 1024x768 | Yes | Yes | Yes | Yes |
| 1152x864 | Yes | Yes | Yes | Yes |
| 1280x1024 | Yes | Yes | Yes | Yes |
| 1400x1050 | Yes | Yes | Yes | Yes |
| 1600x1200 | Yes | Yes | Yes | Yes |

Parallel Port

| Item | Specification |
|---|------------------------------|
| Parallel port controller | NS PC87392 |
| Number of parallel port | 1 |
| Location | Rear side |
| Connector type | 25-pin D-type |
| Parallel port function control | Enable/Disable by BIOS Setup |
| Supports ECP/EPP | Yes (set by BIOS setup) |
| Optional ECP DMA channel (in BIOS Setup) | DMA channel 1 and 3 |
| Optional parallel port I/O address (in BIOS Setup) | 378, 278 |
| Optional parallel port IRQ (in BIOS Setup) | IRQ5, IRQ7 |

USB Port

| Item | Specification |
|----------------------|-----------------|
| USB Compliancy Level | 1.1/2.0 support |

USB Port

| Item | Specification |
|--------------------|--|
| OHCI | USB 2.0 |
| Number of USB port | 4 5V/500 mA per slot |
| Location | Rear side |
| Other Remarks | 3 independent OHCI USB1.1 Host Controller and 1 EHCI USN2.0 Host Controller. |

PCMCIA Port

| Item | Specification |
|---------------------------------|---------------------------|
| PCMCIA controller | TZ 1520 |
| Supports card type | Type II, Tpye III |
| Number of slots | Two type II, one type III |
| Access location | Left side |
| Supports ZV (Zoomed Video) port | Yes |
| Supports 32 bit CardBus | Yes (IRQ17) |

Keyboard

| Item | Specification |
|--|---|
| Keyboard controller | Mitsubishi LPC keyboard controller M38857 |
| Keyboard vendor & model name | Darfon/Sunrex |
| Total number of keypads | 84-/85-/88-key |
| Windows keys | Yes |
| Internal & external keyboard work simultaneously | Yes |

Battery

| Item | Specification |
|------------------------|---------------------|
| Vendor & model name | Sanyo/Simplo |
| Battery Type | Li-ION |
| Pack capacity | 4000mAH |
| Number of battery cell | 8 |
| Package configuration | 4 serial 2 parallel |
| Output voltage | 14.4Vdc (nominal) |

LCD

| Item | | | |
|-----------------------------|---------------------------------|--------------------|--------------------|
| Vendor & model name | AU: B150XG01 B150PG01 | CMO: N150X3-L05 | LG: LP150X08-A5 |
| Screen Diagonal (mm) | 381 | 15.0 inches, 381 | 15.0 inches, 381 |
| Active Area (mm) | 304.1x228.1 304.5x228.375 | 304.1x228.1 | 304.1x228.1 |
| Display resolution (pixels) | 1024x768 XGA 1400x1050 SXGA+ | 1024x768 XGA | 1024x768 XGA |
| Pixel Pitch | 0.297x0.297 | 0.297x0.297 | 0.297x0.297 |

LCD

| Item | | | |
|---|--|------------------------|--------------------------------------|
| Pixel Arrangement | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe |
| Display Mode | Normally White | Normally White | Transmissive mode, Normally White |
| Typical White Luminance (cd/m ²) also called Brightness | 180 (5 point average) 150 (5 point average) | 170 | 150 (5 point average) |
| Luminance Uniformity | N/A | N/A | N/A |
| Contrast Ratio | 300/250 | 250 | 250 |
| Response Time (Optical Rise Time/Fall Time) | 24/11 15/35 | 6/17 | 10/20 |
| Nominal Input Voltage VDD | +3.3V Typ. | +3.3V Typ. | +3.3V Typ. |
| Typical Power Consumption (watt) | 5.6/5.7 | 4.4 | 4.66 |
| Weight | 550 | 505 | 540 |
| Physical Size(mm) | 317.3x242.0x6.0 | 317.3x242.0x5.7 | 317.3x241.5x5.7 |
| Electrical Interface | 1 channel LVDS 2 channel LVDS | N/A | N/A |
| Support Color | 262K colors (RGB 6-bit data driver) | 262,144 colors | 262,144 colors |
| Viewing Angle (degree) Horizontal: Right/Left Vertical: Upper/Lower | 40/40 10/30 | 45/45 15/35 | 45/45 15/35 |
| Temperature Range(° C) Operating Storage (shipping) | 0 to +50 -20 to +60 | 0 to +50 -20 to +60 | N/A +5 to +35 |

LCD

| Item | | | |
|--|----------------------------------|------------------------|--------------------------|
| Vendor & model name | Hitachi TX38D81VC1CAB | QDI QD15XL06-01 | Samsung: LTN150P4-L03 |
| Screen Diagonal (mm or inch) | 15.0 inches, 381 | 15.0 inches | 15.0 inches |
| Active Area (mm) | 304.1x228.1 | 304.1x228.1 | 304.5x228.375 |
| Display resolution (pixels) | 1024x768 XGA | 1024x768 XGA | 1400x1050 SXGA+ |
| Pixel Pitch | 0.297x0.297 | 0.099x0.297 | 0.2175x0.2175 |
| Pixel Arrangement | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe |
| Display Mode | Transmissive & normally White | Normally White | Normally White |
| Typical White Luminance (cd/m ²) also called Brightness | 170 | 160 | 150 |
| Luminance Uniformity | 40 | N/A | N/A |
| Contrast Ratio | 200 | 300 | 200 |
| Response Time (Optical Rise Time/Fall Time) | 30/30 | 8/17 | 10/30 |
| Nominal Input Voltage VDD | +3.3V | +3.3V | +3.3V |
| Typical Power Consumption (watt) | N/A | 3.96 | 4.0 |
| Weight | 580 | 570 | 600 |
| Physical Size(mm) | 317.3x242.1x6.0 | 317.3x242.0x5.9 | 317.3x242.0x6.5 |
| Electrical Interface | 1 channel LVDS | 1 channel LVDS | 2 channel LVDS |
| Support Color | 262K | 262,144 | 262,144 |

LCD

| Item | | | |
|---|------------------------|------------------------|------------------------|
| Viewing Angle (degree) Horizontal: Right/Left Vertical: Upper/Lower | 40/40 20/40 | 45/45 15/35 | 45/45 20/40 |
| Temperature Range(° C) Operating Storage (shipping) | 0 to +40 -20 to +60 | 0 to +50 -25 to +60 | 0 to +50 -25 to +60 |

LCD

| Item | | | |
|---|--------------------------------------|------------------------|---|
| Vendor & model name | Hannstar HSD150PX14 HSD150PK14 | AU B141XN04 | CMO N141XB- L01(SPWG-B type) Hydis HT14X19-100 (SPWG-B type) |
| Screen Diagonal (mm) | 15.0 inches | 14.1 inches | 14.1 inches |
| Active Area (mm) | 304.1x228.1 304.5x228.375 | 285.7x214.3 | 285.7x214.3 |
| Display resolution (pixels) | 1024x768 XGA 1400x1050 SXGA+ | 1024x768 XGA | 1024x768 XGA |
| Pixel Pitch | 0.297x0.297 0.2175x0.2175 | 0.279x0.279 | 0.279x0.279 |
| Pixel Arrangement | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe | R.G.B. Vertical Stripe |
| Display Mode | Normally White | Normally White | Normally White |
| Typical White Luminance (cd/m ²) | 150 180 | 150 | 160/150 |
| Luminance Uniformity | 70/65 | N/A | N/A |
| Contrast Ratio | 250 | 250 | 450/200 |
| Response Time (Optical Rise Time/Fall Time) | 10/25 7/15 | 20/30 | 6/17 23/30 |
| Nominal Input Voltage VDD | 3.3V | 3.3V | 3.3V |
| Typical Power Consumption (watt) | N/A | 3.96 | 4.03 N/A |
| Weight | 600/590 | 445 | 420/485 |
| Physical Size(mm) | 317.3x242.0x6.5 317.3x242.0x6.3 | 298.5x226.7x5.2 | 299x228x5.2 299x228x5.7 |
| Electrical Interface | 1 channel LVDS 2 channel LVDS | 1 channel LVDS | 1 channel LVDS |
| Support Color | 262,144 | 262,144 | 262,144 |
| Viewing Angle (degree) Horizontal: Right/Left Vertical: Upper/Lower | 40/40 20/40 | 40/40 10/30 | 45/45 15/35 |
| Temperature Range(° C) Operating Storage (shipping) | 0 to +50 -20 to +60 | 0 to +50 -20 to +60 | 0 to +50 -20 to +60 |

NOTE: Aspire 1620 series does not have 14.1" TFT LCD model, please ignore 14.1" TFT LCD information on

the table.

AC Adapter

| Item | Specification |
|--------------------------------|---|
| Vendor & model name | Liton, 135W power supply |
| Input Voltage | |
| Low Range | 90(min.)/137(max.)/100-127(nominal) |
| High Range | 180(min.)/265(max.)200-240(nominal) |
| Input current | 2.2A(max) |
| Nominal frequency (Hz) | 50-60 |
| Frequency variation range (Hz) | 47-63 |
| Efficiency | It should provide an efficiency of 85% minimum, when measured at maximum load under 115Vac. |
| Output Requirements | |
| DC output voltage | 19V |
| Noise + Ripple | 380mV as output voltage is 19V |
| Peak Load | 18.5V-19.71V |
| Dynamic Output Characteristics | |
| Turn-on delay time | 5 sec (@ 115Vac) |
| Hold up time | 5ms (@115Vac, Full load) |
| Over Voltage Protection (OVP) | 29V |
| Short circuit protection | 9.5A @19V output voltage |
| Electrostatic discharge (ESD) | 15KV (at air discharge) 8KV (at contact discharge) |
| Dielectric Withstand Voltage | |
| Primary to secondary | 2150VDC for 1 sec. |
| Ground leakage current | less than 250uA |

Power Management

| Power Saving Mode | Phenomenon |
|---|---|
| Standby Mode Enter Standby Mode when 1.Standby/Hibernation hot-key is pressed and system is not ready to enter Hibernation mode. 2.System standby/ Hibernation timer expires and system is not ready to enter Hibernation mode. | <input type="checkbox"/> The buzzer beeps <input type="checkbox"/> The Sleep indicator lights up |
| Hibernation Mode Enter Hibernation Mode (suspend to HDD) when 1.Hibernation hot-key is pressed and system is ready to enter Hibernation mode 2.System Hibernation timer expires and system is ready to enter Hibernation mode. | <input type="checkbox"/> All power shuts off |
| Display Standby Mode Keyboard, built-in touchpad, and an external PS/2 pointing device are idle for a specified period. | <input type="checkbox"/> The display shuts off |
| Hard Disk Standby Mode Hard disk is idle within a specified period of time. | <input type="checkbox"/> Hard disk drive is in standby mode. (spindle turned-off) |

Environmental Requirements

| Item | Specification |
|--------------------------|---|
| Temperature | |
| Operating | +5~+35 °C |
| Non-operating | -20~+60 °C |
| Humidity | |
| Operating | 10% to 95% RH, non-condensing without disktte 10% to 80% RH, non-condensing with disktte |
| Non-operating | 20% to 80% RH, non-condensing (Unpacked) |
| Non-operating | 20% to 90% RH, non-condensing (Storage package) |
| Vibration | |
| Operating | 5~250Hz 0.5Grms, 15mins per axis |
| Non-operating (unpacked) | 1.04 Grms, 2-200Hz 15 mins per axis |
| Non-operating (packed) | 1.04 Grms, 2-200Hz 15 mins per axis |

Mechanical Specification

| Item | Specification |
|------------|--|
| Dimensions | 322(W) x 294(D) x 39.4~39.9(H)mm |
| Weight | 7.2 lbs for 14.1" TFT LCD model with battery/7.4 lbs for 15"LCD model with battery |
| I/O Ports | Two Type II or one Type III PC CardBus (PCMCIA) slot One IEEE 1394 port One FIR port One RJ-11 modem jack (V.92, 56K) One RJ-45 network jack One DC-in jack One parallel port (ECP/EPP) One S-video port One external monitor port One microphone-in jack (3.5mm mini jack) One headphone jack (3.5mm mini jack) Four USB ports |
| Drive Bays | One |
| Material | Plastic |
| Indicators | Power-on, Standby, Battery Status, Media Access, CapsLock and NumLock |
| Switch | Power |

System Utilities

BIOS Setup Utility

The BIOS Setup Utility is a hardware configuration program built into your computer's BIOS (Basic Input/Output System).

Your computer is already properly configured and optimized, and you do not need to run this utility. However, if you encounter configuration problems, you may need to run Setup. Please also refer to Chapter 4 Troubleshooting when problem arises.

To activate the BIOS Utility, press **F2** during POST (when "Press <F2> to enter Setup" message is prompted on the bottom of screen).

Press **F2** to enter setup. The default parameter of F12 Boot Menu is set to "disabled". If you want to change boot device without entering BIOS Setup Utility, please set the parameter to "enabled".

Press <F12> during POST to enter multi-boot menu. In this menu, user can change boot device without entering BIOS SETUP Utility.

| PhoenixBIOS Setup Utility | | | | | |
|---------------------------|----------------------------------|------------------------------|-------------------|-------------------|------|
| Information | Main | Advanced | Security | Boot | Exit |
| CPU Type | Intel® Pentium® 4 | | | | |
| CPU Speed | 2.8 GHz | | | | |
| Floppy Drive: | Not installed | | | | |
| HDD Model Name: | Toshiba MK3021GAS-(PM) | | | | |
| HDD Serial Number: | Y3KJ2066TK | | | | |
| ATAPI Model Name: | QSI CD-RW/DVD-ROM SBW242B-(SM) | | | | |
| ATAPI Serial Number: | None | | | | |
| System BIOS Version: | V0.18 | | | | |
| VGA BIOS Version: | 008.0171.013.000 | | | | |
| KBC Version: | 2.13.29 | | | | |
| Serial Number: | xxxxxxxxxxxxxxxxxxxx | | | | |
| Asset Tag Number: | N/A | | | | |
| Product Name: | TravelMate 2000 | Displays product model names | | | |
| Manufacturer Name: | Acer | | | | |
| UUID: | 00000000-0000-0000-0000-00000000 | | | | |
| F1 Help | ↑↓ Select Item | F5/F6 Change Values | F9 Setup defaults | | |
| Esc Exit | ←→ Select Menu | Enter Select | ▸ Sub-Menu | F10 Save and Exit | |

Navigating the BIOS Utility

There are six menu options: Info., Main, System Devices, Security, Boot, and Exit.

Follow these instructions:

- To choose a menu, use the cursor left/right keys (← →).
- To choose a parameter, use the cursor up/down keys (↑ ↓).
- To change the value of a parameter, press F8 or F6.
- A plus sign (+) indicates the item has sub-items. Press ENTER to expand this item.
- Press ESC while you are in any of the menu options to go to the Exit menu.
- In any menu, you can load default settings by pressing F8. You can also press F6 to save any changes made and exit the BIOS Setup Utility.

NOTE: You can change the value of a parameter if it is enclosed in square brackets. Navigation keys for a particular menu are shown on the bottom of the screen. Help for parameters are found in the Item Specific Help part of the screen. Read this carefully when making changes to parameter values.

This menu provides you the information of the system.

Information



NOTE: The system information is subject to different models.

| Parameter | Description |
|---------------------|---|
| Floppy Disk Drive | Shows floppy drive type information. Note: Aspre 1620, Extensa 2700, TravelMate 2500 and Extensa 2500 series products do not have floppy disk drive; Extensa 2000 and TravelMate 2000 series have floppy disk drive. |
| HDD Model Name | This field shows the model name of HDD installed on primary IDE master. |
| HDD Serial Number | This field displays the serial number of HDD installed on primary IDE master. |
| ATAPI Model Name | This field displays the model name of devices installed on secondary IDE master. The hard disk drive or optical drive model name is automatically detected by the system. |
| ATAPI Serial Number | This field shows the serial number of devices installed on secondary IDE master. |
| Serial Number | This field displays the serial number of this unit. |
| UUID Number | This will be visible only when an internal LAN device is presenting. UUID=32bytes |

Main

The Main screen displays a summary of your computer hardware information, and also includes basic setup parameters. It allows the user to specify standard IBM PC AT system parameters.

| PhoenixBIOS Setup Utility | | | | | |
|---------------------------|------|----------------|---------------------|--------------------------------|-------------------|
| Information | Main | Advanced | Security | Boot | Exit |
| Item specific Help | | | | | |
| System Time: | | [22:58:45] | | | |
| System Date: | | [03/18/2004] | | <Tab>, <Shift-Tab>, or <Enter> | selects field. |
| System Memory: | | 640 KB | | Show System Memory Size | |
| Extended Memory: | | 190 MB | | Show Extended Memory Size | |
| VGA Memory: | | 64 MB | | Video Memory Size | |
| Quiet Boot: | | [Enabled] | | | |
| Power on display: | | [Auto] | | | |
| LCD Auto Dim: | | [Enabled] | | | |
| Network Boot: | | [Disabled] | | | |
| F12 Boot Menu: | | [Disabled] | | | |
| F1 | Help | ↑↓ Select Item | F5/F6 Change Values | F9 | Setup defaults |
| Esc | Exit | ←→ Select Menu | Enter Select | ▶ Sub-Menu | F10 Save and Exit |

NOTE: The screen above is for reference only. Actual values may differ.

The table below describes the parameters in this screen. Settings in **boldface** are the default and suggested parameter settings.

| Parameter | Description | Format/Option |
|------------------|--|--|
| System Time | Sets the system time. The hours are displayed with 24-hour format. | Format: HH:MM:SS (hour:minute:second) System Time |
| System Date | Sets the system date. | Format MM/DD/YYYY (month/day/year) System Date |
| System Memory | This field reports the memory size of the system. Memory size is fixed to 640MB | |
| Extended Memory | This field reports the memory size of the extended memory in the system. Extended Memory size=Total memory size-1MB | |
| VGA Memory | Shows the VGA memory size. VGA Memory size=64/128MB | |
| Fast Boot | Determines if Customer Logo will be displayed or not; shows Summary Screen is disabled or enabled. Enabled: Customer Logo is displayed, and Summary Screen is disabled. Disabled: Customer Logo is not displayed, and Summary Screen is enabled. | Option: Enabled or Disabled |
| Power on display | Auto: During power process, the system will detect if any display device is connected on external video port. If any external display device is connected, the power on display will be in CRT (or projector) only mode. Otherwise it will be in LCD only mode. Both: Simultaneously enable both the integrated LCD screen and the system's external video port (for an external CRT or projector). | Option: Auto or Both |
| LCD Auto Dim | Determines if the system will automatically dim the LCD brightness in order to save power when AC is not present. The system will support an automatic dimming of the LCD backlight when the AC power is NOT available (running on battery power). | Option: Enabled or Disabled |
| Network Boot | Enables, disables the system boot from LAN (remote server). | Option: Enabled or Disabled |
| F12 Boot Menu | Enables, disables Boot Menu during POST. | Option: Disabled or Enabled |

NOTE: The sub-items under each device will not be shown if the device control is set to disable or auto. This is because the user is not allowed to control the settings in these cases.

Advanced

The Advanced menu screen contains parameters involving your hardware devices. It also provides advanced settings of the system.

| PhoenixBIOS Setup Utility | | | | | |
|----------------------------|-----------------------|-----------------|--------------------|--|----------------------------------|
| Information | Main | Advanced | Security | Boot | Exit |
| | | | | | Item specific Help |
| Hyper-Threading Technology | | [Enabled] | | | |
| Infrared Port (FIR): | | [Disabled] | | Configure Infrared Port using options: | |
| Parallel Port: | | [Enabled] | | | |
| Mode: | | [ECP] | | [Disabled] | |
| Base I/O address: | | [378] | | No configuration | |
| Interrupt:: | | [IRQ 7] | | [Enabled] | |
| DMA channel: | | [DMA 1] | | User configuration | |
| Legacy USB Support: | | [Disabled] | | | |
| Hard Disk Recovery | | [Enabled] | | [Auto] | |
| | | | | | BIOS or OS chooses configuration |
| | | | | | (OS Controlled) |
| | | | | | Displayed when controlled by OS |
| F1 | Help | ↑↓ | Select Item | F5/F6 | Change Values |
| F9 | Setup defaults | | | | |
| Esc | Exit | ←→ | Select Menu | Enter | Select ▸ Sub-Menu |
| F10 | Save and Exit | | | | |

The table below describes the parameters in the screen. Settings in **boldface** are the default and suggested parameter settings.

| Parameter | Description | Options |
|----------------------------|--|---|
| Hyper-Threading Technology | The function is supported only when the CPU installed is 3.06G or above. The system will automatically hide this selection when detecting the CPU frequency is below 3.06G or the CPU does not support Hyper-Threading Technology. | Enabled /Disabled |
| Infrared Port | Enables, disables or auto detects the infrared port. | Disabled /Disabled/Auto |
| Parallel Port | Enables, disables or auto detects the parallel port. | Enabled /Disabled/Auto |
| Mode | Sets the operation mode of the parallel port. | ECP , EPP, Output only or Bi-directional |
| Base I/O address | Sets the I/O address of the parallel port. | 378 /278 |
| Interrupt | Sets the interrupt request of the parallel port. | IRQ7 /IRQ5 |

| Parameter | Description | Options |
|--------------------|--|------------------------------------|
| DMA channel | Sets a DMA channel for the printer to operate in ECP mode. This parameter is enabled only if Mode is set to ECP. | DMA3/DMA1 |
| Legacy USB Support | Enables, disables USB interface devices support. (Enable for use with a non-USB aware Operating System such as DOS or UNIX). | Option: Disabled or Enabled |
| Hard Disk Recovery | Enables or disables Hard Disk to Hard Disk system Recovery by pressing Fn+F10 key during POST. | Option: Disabled or Enabled |

Security

The Security screen contains parameters that help safeguard and protect your computer from unauthorized use.

| PhoenixBIOS Setup Utility | | | | | |
|----------------------------|----------------|------------|-------------|---|-------------------|
| Information | Main | Advanced | Security | Boot | Exit |
| | | | | Item specific Help | |
| User Password Is | | Clear | | | |
| Supervisor Password Is | | Clear | | Supervisor Password controls access to the setup utility. | |
| Set User Password | | [Enter] | | | |
| Set Supervisor Password | | [Enter] | | | |
| Primary HardDisk Security: | | [Disabled] | | | |
| Password on Boot: | | [Disabled] | | | |
| F1 | Help | ↑↓ | Select Item | F5/F6 | Change Values |
| F9 | Setup defaults | | | | |
| Esc | Exit | ←→ | Select Menu | Enter | Select ▸ Sub-Menu |
| F10 | Save and Exit | | | | |

The table below describes the parameters in this screen. Settings in **boldface** are the default and suggested parameter settings.

| Parameter | Description | Option |
|---------------------------|--|----------------------------|
| User Password is | Shows the setting of the user password. | Clear or Set |
| Supervisor Password is | Shows the setting of the Supervisor password | Clear or Set |
| Set User Password | Press Enter to set the user password. When set, this password protects the BIOS Setup Utility from unauthorized access. | |
| Set Supervisor Password | Press Enter to set the supervisor password. When set, this password protects the BIOS Setup Utility from unauthorized access. | |
| Primary Harddisk Security | This feature is available to user when Supervisor password is set. Password can be written on HDD only when Supervisor password or user password is set and password on HDD is set to enabled. Supervisor Password is written to HDD only when Supervisor password is being set. User password is written to HDD when both passwords are set. When both Supervisor and user password are present, both passwords can unlock the HDD. | Disabled or Enabled |
| Password on Boot | Defines whether a password is required or not while the events defined in this group happened. The following sub-options are all requires the Supervisor password for changes and should be grayed out if the user password was used to enter setup. | Disabled or Enabled |

NOTE: When you are prompted to enter a password, you have three tries before the system halts. Don't forget your password. If you forget your password, you may have to return your notebook computer to your dealer to reset it.

Setting a Password

Follow these steps as you set the user or the supervisor password:

1. Use the **↑** and **↓** keys to highlight the Set Supervisor Password parameter and press the **ENTER** key. The Set Supervisor Password box appears:

```

Set Supervisor Password

Enter New Password    [          ]
Confirm New Password  [          ]
    
```

2. Type a password in the "Enter New Password" field. The password length can not exceeds 8 alphanumeric characters (A-Z, a-z, 0-9, not case sensitive). Retype the password in the "Confirm New Password" field.

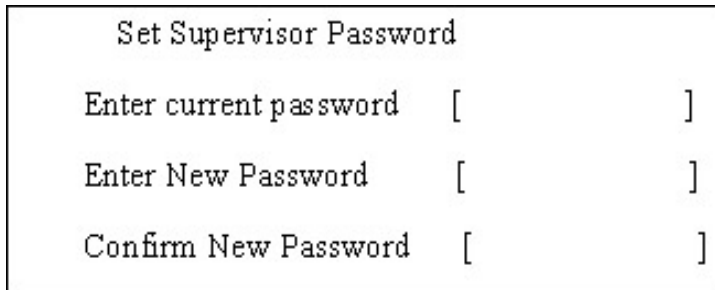
IMPORTANT: Be very careful when typing your password because the characters do not appear on the screen.

3. Press **ENTER**.
After setting the password, the computer sets the User Password parameter to "Set".
4. If desired, you can opt to enable the Password on boot parameter.
5. When you are done, press **F10** to save the changes and exit the BIOS Setup Utility.

Removing a Password

Follow these steps:

1. Use the **↑** and **↓** keys to highlight the Set Supervisor Password parameter and press the **ENTER** key. The Set Password box appears:

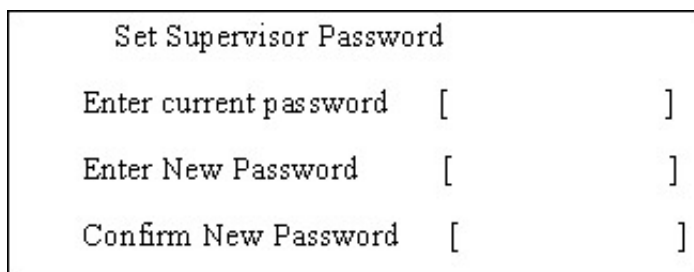


```
Set Supervisor Password
Enter current password [ ]
Enter New Password [ ]
Confirm New Password [ ]
```

2. Type the current password in the Enter Current Password field and press **ENTER**.
3. Press **ENTER** twice **without** typing anything in the Enter New Password and Confirm New Password fields. The computer then sets the Supervisor Password parameter to “Clear”.
4. When you have changed the settings, press **F10** to save the changes and exit the BIOS Setup Utility.

Changing a Password

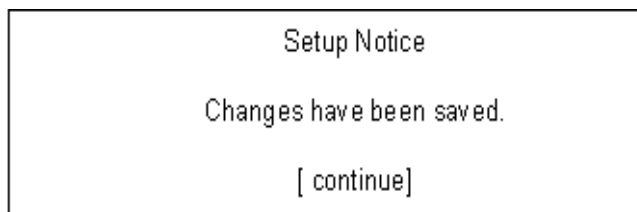
1. Use the **↑** and **↓** keys to highlight the Set Supervisor Password parameter and press the **ENTER** key. The Set Password box appears:



```
Set Supervisor Password
Enter current password [ ]
Enter New Password [ ]
Confirm New Password [ ]
```

2. Type the current password in the Enter Current Password field and press **ENTER**.
3. Type a password in the Enter New Password field. Retype the password in the Confirm New Password field.
4. Press **ENTER**. After setting the password, the computer sets the User Password parameter to “Set”.
5. If desired, you can enable the Password on boot parameter.
6. When you are done, press **F10** to save the changes and exit the BIOS Setup Utility.

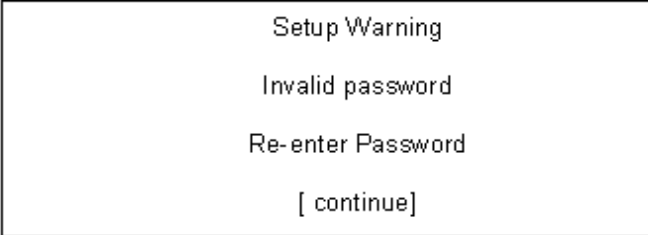
If the verification is OK, the screen will display as following.



```
Setup Notice
Changes have been saved.
[ continue]
```

The password setting is complete after the user presses **F10**.

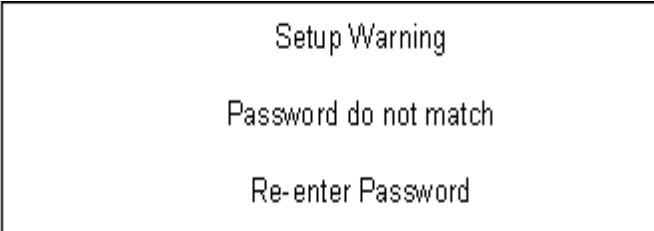
If the current password entered does not match the actual current password, the screen will show you the Setup Warning.



Setup Warning
Invalid password
Re-enter Password
[continue]

A rectangular dialog box with a black border containing four lines of text centered horizontally.

If the new password and confirm new password strings do not match, the screen will display the following message.

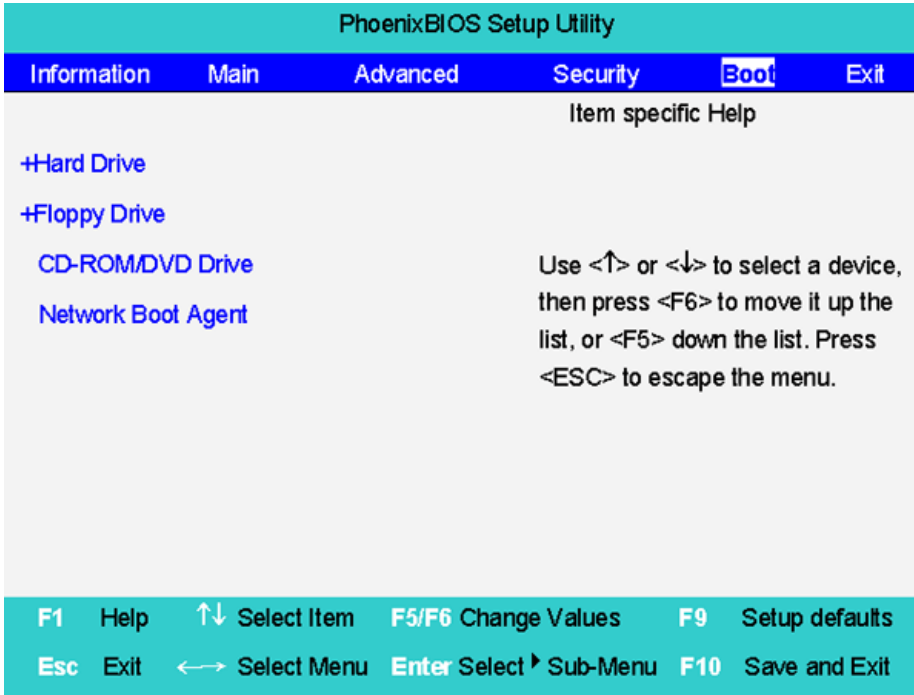


Setup Warning
Password do not match
Re-enter Password

A rectangular dialog box with a black border containing three lines of text centered horizontally.

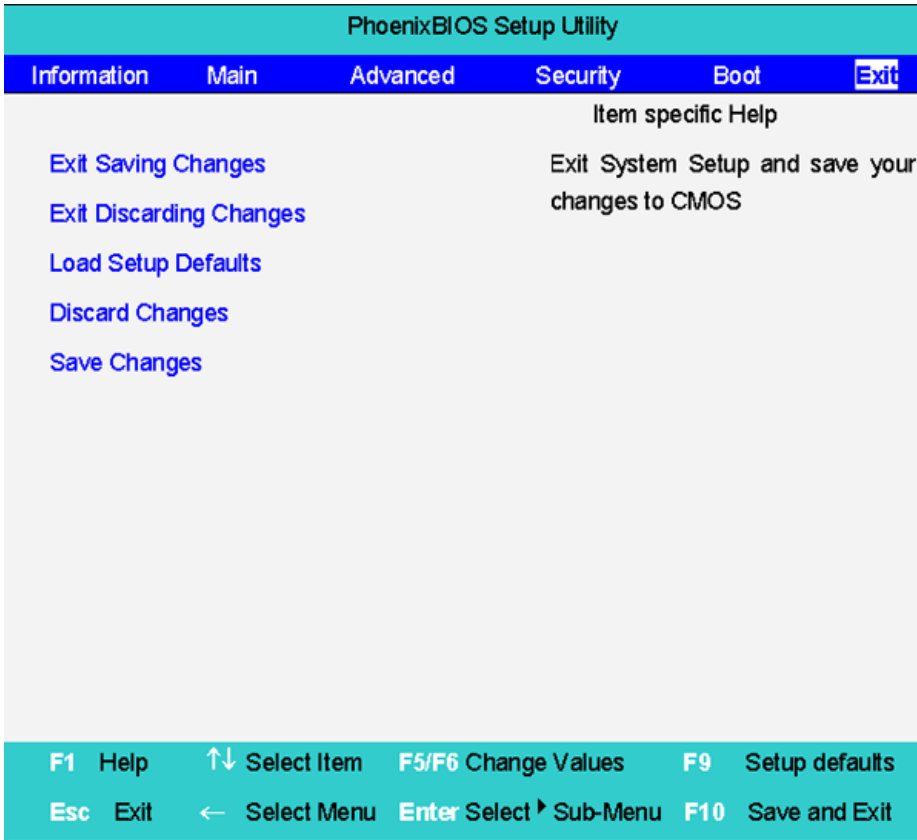
Boot

This menu allows the user to decide the order of boot devices to load the operating system. Bootable devices includes the distette drive in module bay, the onboard hard disk drive and the CD-ROM in module bay.



Exit

The Exit screen contains parameters that help safeguard and protect your computer from unauthorized use.



The table below describes the parameters in this screen.

| Parameter | Description |
|-------------------------|---|
| Exit Saving Changes | Exit System Setup and save your changes to CMOS. |
| Exit Discarding Changes | Exit utility without saving setup data to CMOS. |
| Load Setup Default | Load default values for all SETUP item. |
| Discard Changes | Load previous values from CMOS for all SETUP items. |
| Save Changes | Save Setup Data to CMOS. |

BIOS Flash Utility

The BIOS flash memory update is required for the following conditions:

- New versions of system programs
- New features or options
- Restore a BIOS when it becomes corrupted.

Use the Phlash utility to update the system BIOS flash ROM.

NOTE: If you do not have a crisis recovery diskette at hand, then you should create a **Crisis Recovery Diskette** before you use the Phlash utility.

NOTE: Do not install memory-related drivers (XMS, EMS, DPMS) when you use the Phlash.

NOTE: Please use the AC adaptor power supply when you run the Phlash utility. If the battery pack does not contain enough power to finish BIOS flash, you may not boot the system because the BIOS is not completely loaded.

Follow the steps below to run the Phlash.

1. Prepare a bootable diskette.
2. Copy the Phlash utilities to the bootable diskette.
3. Then boot the system from the bootable diskette. The Phlash utility has auto-execution function.

Machine Disassembly and Replacement

This chapter contains step-by-step procedures on how to disassemble the notebook computer for maintenance and troubleshooting.

To disassemble the computer, you need the following tools:

- Wrist grounding strap and conductive mat for preventing electrostatic discharge
- Flat-bladed screw driver
- Phillips screw driver
- Tweezers
- Plastic Flat-bladed screw driver
- Hexed Screw Driver

NOTE: The screws for the different components vary in size. During the disassembly process, group the screws with the corresponding components to avoid mismatch when putting back the components.

NOTE: This chapter has been revised from previous model (TravelMate 240/250). Please refer to the disassembling *procedures* instead of the *images*. Some of the images below contain the parts used in TravelMate 240/250, but not in Aspire 1620.

General Information

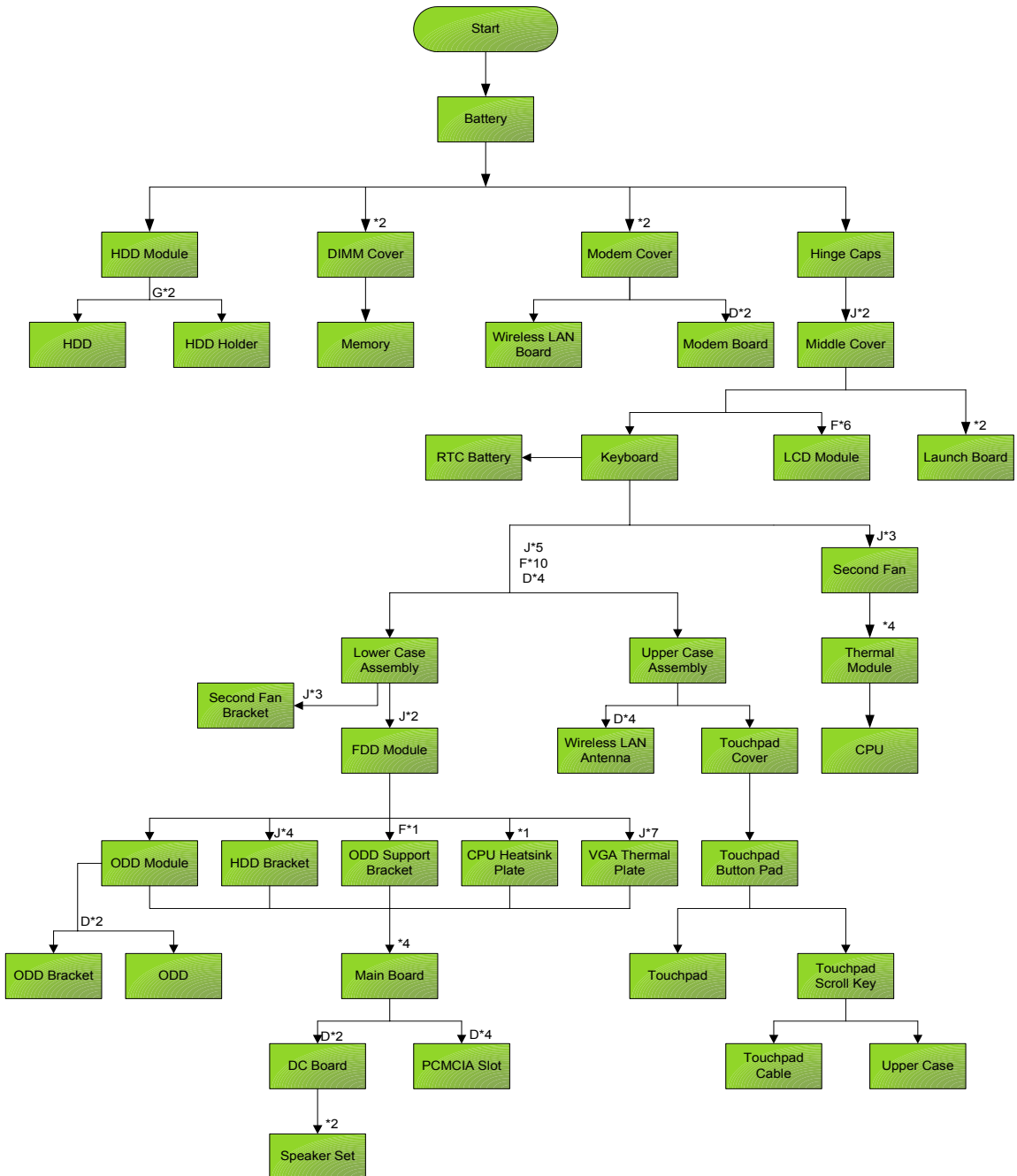
Before You Begin

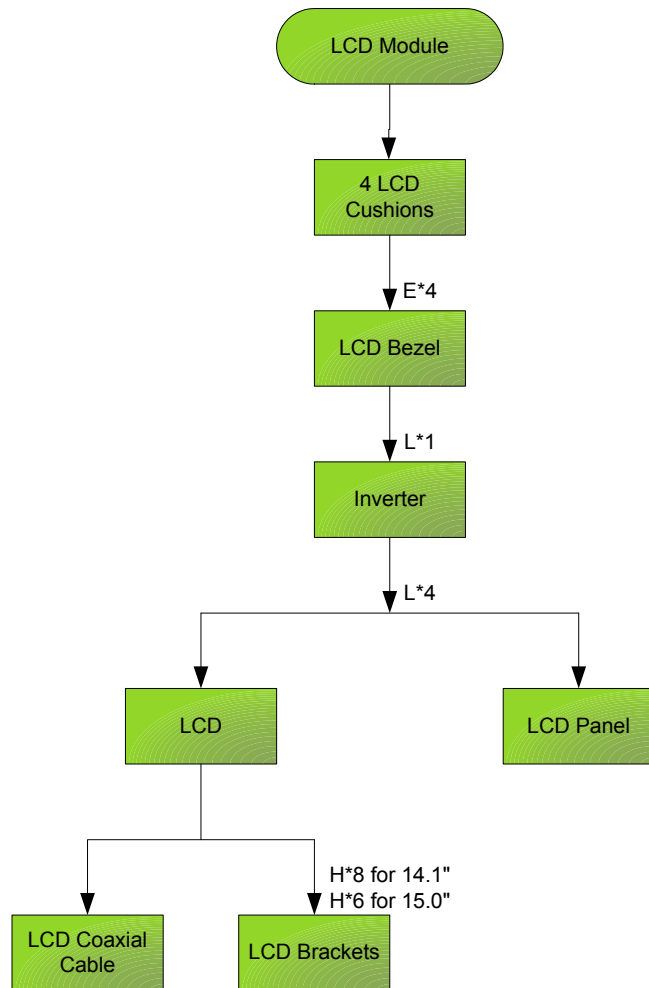
Before proceeding with the disassembly procedure, make sure that you do the following:

1. Turn off the power to the system and all peripherals.
2. Unplug the AC adapter and all power and signal cables from the system.

Disassembly Procedure Flowchart

The flowchart on the succeeding page gives you a graphic representation on the entire disassembly sequence and instructs you on the components that need to be removed during servicing. For example, if you want to remove the main board, you must first remove the keyboard, then disassemble the inside assembly frame in that order.





Screw List

| Item | Description |
|------|--|
| A | SCREW MAC FLAT M2.5*L4 NI NYLOK (86.00123.630) |
| B | SCREW M2.0*L10 NYLOK(86.9A352.100) |
| C | SCREW M2*3 NYLON 1JMCPC-420325(86.9A352.3R0) |
| D | SCREW M2.5X6(86.9A353.6R0) |
| E | SCREW M3x4 (86.9A524.4R0) |
| F | SCREW M2X2.0 (86.9A552.2R0) |
| G | SCREW WAFER NYLOK NI 2ML3 (86.9A552.3R0) |
| H | SCRW M2*4 WAFER NI (86.9A552.4R0) |
| I | SCRW M2.5*3 WAFER NI (86.9A553.3R0) |
| J | SCREW M2.5*4L NI (86.9A553.4R0) |

Removing the Battery

1. To remove the battery, push the battery release latch.
2. Then slide the battery out from the machine.



Removing the Memory Module

1. See “Removing the Battery” on page 52.
2. To remove the memory module from the machine, first remove the two screws holding the dimm cover.



3. Remove the dimm cover.



4. Pop up the memory.
5. Then remove the memory.



Removing the Wireless LAN Board and the Modem Board

1. See “Removing the Battery” on page 52.
2. To remove the wireless LAN board, first remove the two screws holding the modem cover.



3. Remove the modem cover from the machine.
4. Disconnect the wireless antennae.



5. Pop out the wireless LAN board.
6. To remove the modem board, first remove the two screws fastening the modem board.



7. Detach the modem board and disconnect the modem cable carefully, then remove the modem board.

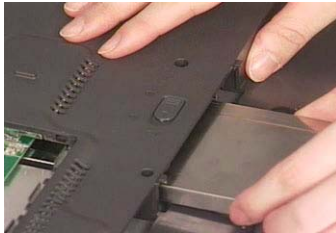


Removing the Hard Disk Drive Module

1. See “Removing the Battery” on page 52.
2. To remove the hard disk drive, pull the hard disk drive carefully.



3. Then take the hard disk drive out of the main unit.



Disassembling the Hard Disk Drive Module

1. See “Removing the Battery” on page 52.
2. See “Removing the Hard Disk Drive Module” on page 55.
3. Remove the two screws that fasten the HDD holder.



4. Detach the hard disk drive from the HDD holder.



Removing the LCD Module

Removing the Middle Cover

1. See “Removing the Battery” on page 52.
2. To remove the middle cover, first use a plastic flat screwdriver to remove the right hinge cap.
3. Remove the screw that secures the middle cover.



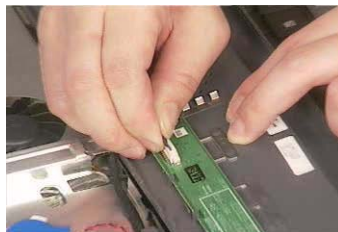
4. Remove the left hinge cap.
5. Then remove the screw holding the middle cover on the other side.



6. Detach the middle cover from the machine.



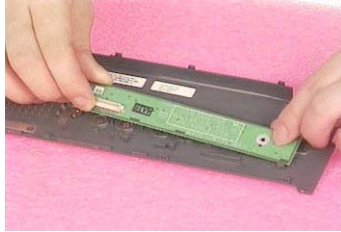
7. Disconnect the launch board cable then remove the middle cover off the main unit.



Removing the Launch Board

1. See “Removing the Battery” on page 52.

2. See “Removing the Middle Cover” on page 56.
3. Remove the two screws and then detach the launch board from the middle cover.



Removing the LCD Module

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. Remove the screw that fastens the LCD coaxial cable and disconnect the cable. Then disconnect the LCD inverter cable.



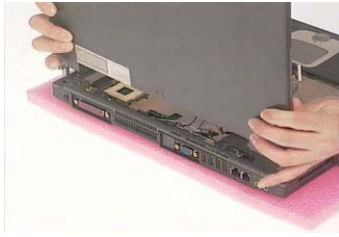
5. Remove the four screws holding the LCD hinge; two on the right and two on the left. Remove the four screws holding the LCD hinge; two on the right and two on the left.



6. Remove the two screws on the bottom; one on the right and the other on the left.



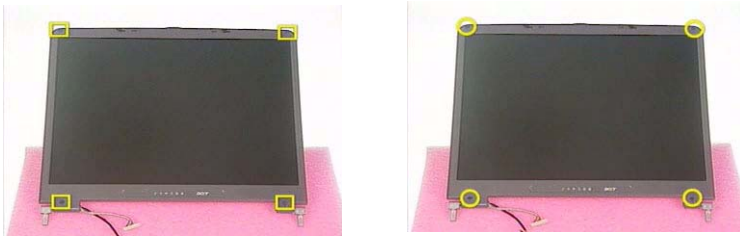
7. Then you can remove the entire LCD module from the main unit.



Disassembling the LCD Module

Removing the LCD Bezel

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. See “Removing the LCD Module” on page 57.
5. Use plastic tweezers to remove the four screw pads, and then remove the four screws that fasten the LCD bezel.

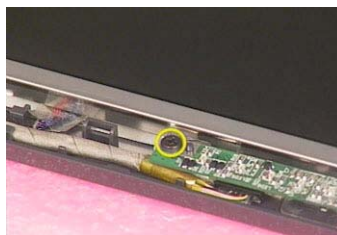


6. Snap off the bezel carefully, and then remove the LCD bezel from the LCD module.



Removing the Inverter Board (15" LCD)

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. See “Removing the LCD Module” on page 57.
5. See “Removing the LCD Bezel” on page 59.
6. To remove the inverter board, first remove one screw from the inverter board.



7. Disconnect the LCD power cable then disconnect the inverter cable from the inverter board.



NOTE: Please arrange the LCD inverter cable well to the LCD panel as the picture below shows when you reassemble the LCD module.



Removing the 15" TFT LCD

1. See "Removing the Battery" on page 52.
2. See "Removing the Middle Cover" on page 56.
3. See "Removing the Launch Board" on page 56.
4. See "Removing the LCD Module" on page 57.
5. See "Removing the LCD Bezel" on page 59.
6. See "Removing the Inverter Board (15" LCD)" on page 59.
7. To remove the LCD, first remove the four screws that secure the LCD hinges.

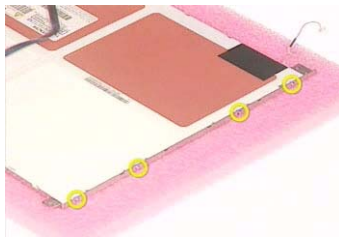


8. Then take the LCD out of the LCD panel.

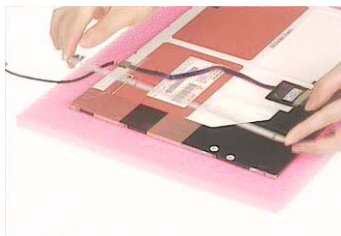
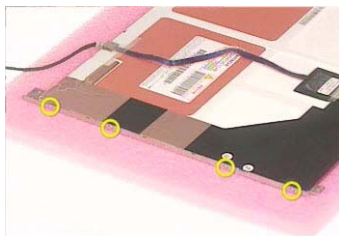


Removing the LCD Brackets

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. See “Removing the LCD Module” on page 57.
5. See “Removing the LCD Bezel” on page 59.
6. See “Removing the Inverter Board (15” LCD)” on page 59.
7. See “Removing the 15” TFT LCD” on page 60.
8. Remove the four screws holding the right LCD bracket. Then remove the right bracket.



9. Remove the four screws holding the left LCD bracket. Then remove the left bracket..



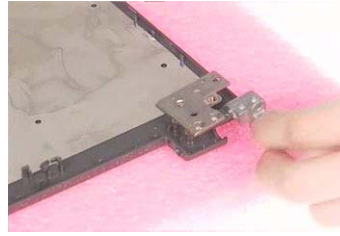
Removing the LCD Coaxial Cable

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. See “Removing the LCD Module” on page 57.
5. See “Removing the LCD Bezel” on page 59.
6. See “Removing the Inverter Board (15” LCD)” on page 59.
7. See “Removing the 15” TFT LCD” on page 60.
8. Tear off the mylar fastening the LCD coaxial cable, then disconnect the coaxial cable.



Removing the LCD Hinges

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Launch Board” on page 56.
4. See “Removing the LCD Module” on page 57.
5. See “Removing the LCD Bezel” on page 59.
6. See “Removing the Inverter Board (15” LCD)” on page 59.
7. See “Removing the 15” TFT LCD” on page 60.
8. Remove the screw holding the right hinge, then remove the right hinge.



9. Remove the screw holding the left hinge, then remove the left hinge.



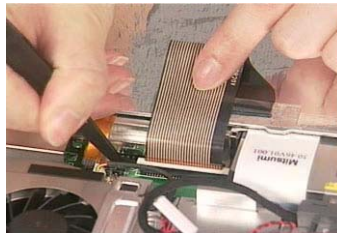
Disassembling the Main Unit

Removing the Keyboard

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. To remove the keyboard, carefully pull the keyboard out and upwards as the picture shows.



4. Use a plastic tweezers or a plastic flat screwdriver to disconnect the keyboard cable from the main board carefully, then remove the keyboard.



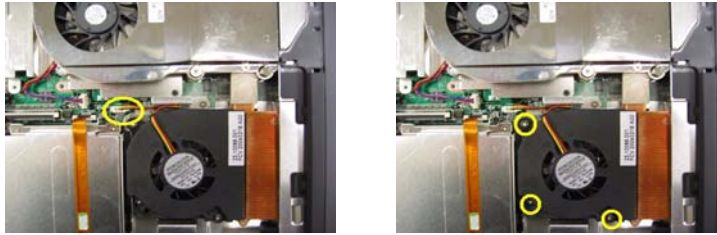
Removing the RTC Battery

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. Disconnect the RTC battery cable then remove it.



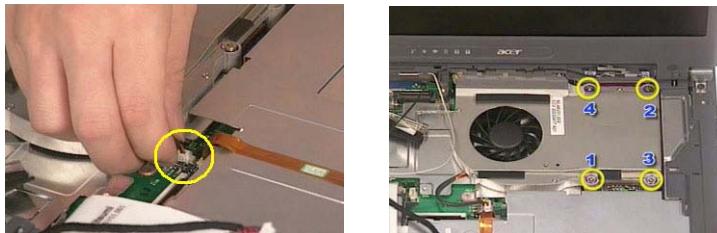
Removing the Fan

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. Disconnect the fan cable and remove the three screws fastening the fan. Then remove the fan.

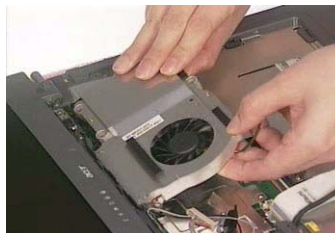


Removing the Thermal Module

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Fan” on page 63.
5. Disconnect the fan cable then remove the four screws fastening the thermal module.

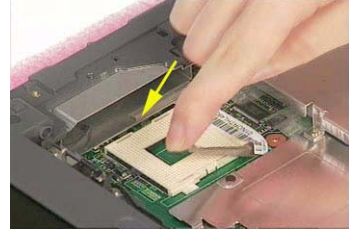
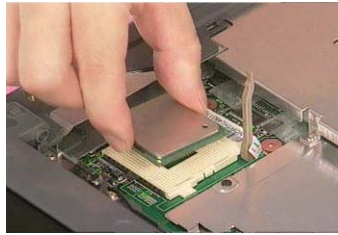
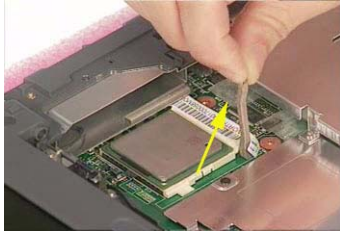


6. Then remove the thermal module.



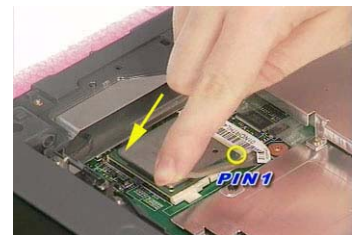
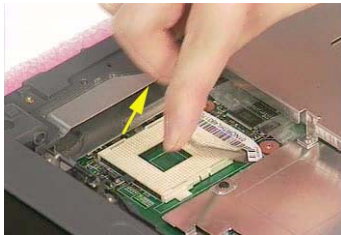
Removing the Processor

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the RTC Battery” on page 63.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. Lift up the CPU socket lever. Then remove the CPU. Remember to press down the lever as the video shows after you remove the CPU.



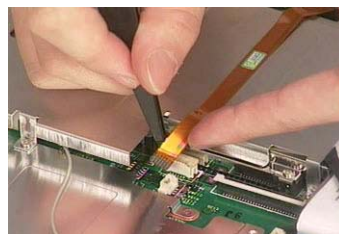
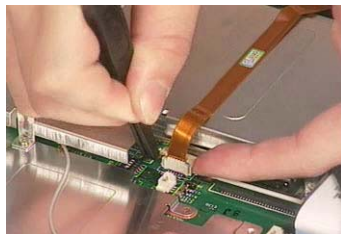
Installing the Processor

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the RTC Battery” on page 63.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. Lift up the CPU lever, then place the CPU back to the CPU socket. Please remember to press the CPU lever after you put the CPU back to the socket.

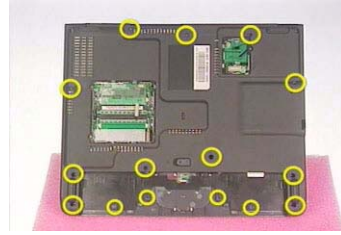
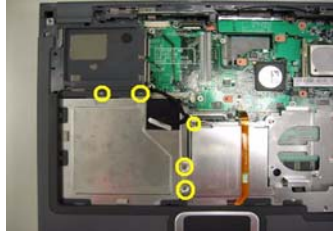


Removing the Upper Case Assembly

1. See “Removing the Keyboard” on page 63.
2. Disconnect the touchpad cable.



3. Remove the 5 screws that secure the upper case to the lower case. Then turn over the main unit and remove the 15 screws holding the lower case to the upper case.

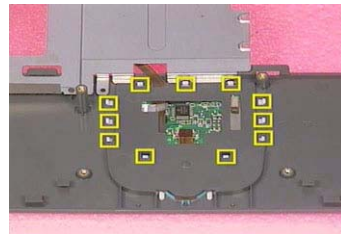


4. Then take the upper case assembly off the main unit.



Removing the Touchpad Board

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. To detach the touch pad board, first disconnect the touch pad cable from the touch pad board with a plastic tweezers. Then release the touchpad cover lock on the back as the picture shows.



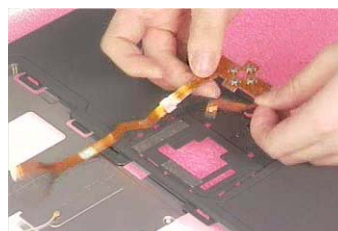
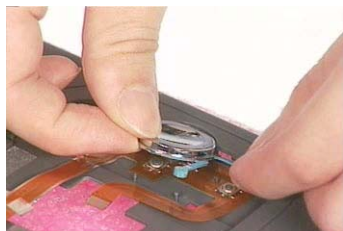
6. Remove the touchpad cover, then remove the touchpad button pad. Finally remove the touchpad board from the upper case.



Removing the Touchpad Cable

1. See “Removing the Battery” on page 52.

2. See “Removing the Middle Cover” on page 56.
3. See “Removing the LCD Module” on page 57.
4. See “Removing the Keyboard” on page 63.
5. See “Removing the Upper Case Assembly” on page 65.
6. See “Removing the Touchpad Board” on page 66.
7. Remove the touchpad scroll key then remove the touchpad cable.



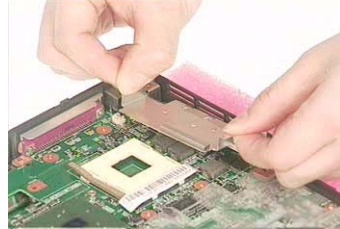
Removing the VGA Thermal Plate

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Fan” on page 63.
5. See “Removing the Thermal Module” on page 64.
6. Remove the seven screws holding the VGA thermal plate then remove it.



Removing the CPU Heatsink Plate

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Fan” on page 63.
5. See “Removing the Thermal Module” on page 64.
6. Remove the screw that fastens the CPU heatsink plate then remove it.



Removing the Second Fan Bracket

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the LCD Module” on page 57.
4. See “Removing the RTC Battery” on page 63.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. Remove the three screws that fasten the second fan bracket then remove the bracket.



Removing the ODD Module(1)

1. See “Removing the Battery” on page 52.
2. Remove the screw that fastens the ODD bracket on the bottom. Push the ODD module at the point the red arrow indicates hard. Then remove the ODD module from the lower case.

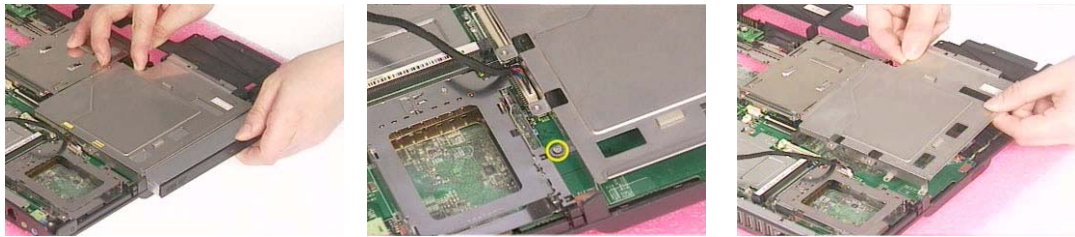


NOTE: If you need to replace the ODD module only, you can remove the ODD module as the steps above.

Removing the ODD Module(2)

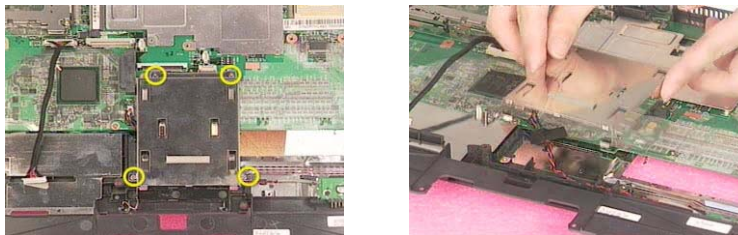
1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.

5. See “Removing the Thermal Module” on page 64.
6. See “Removing the VGA Thermal Plate” on page 67.
7. Push the ODD module outwards then take the ODD out of the support bracket. Remove the screw that fastens the ODD support bracket then remove it.



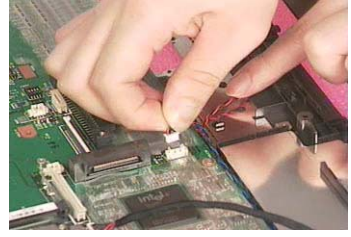
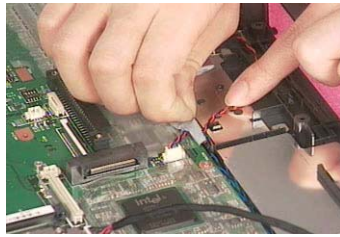
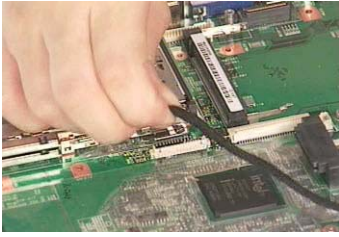
Removing the HDD Bracket

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. Remove the four screws holding the HDD bracket, then remove the HDD bracket.

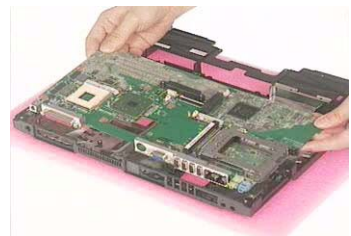
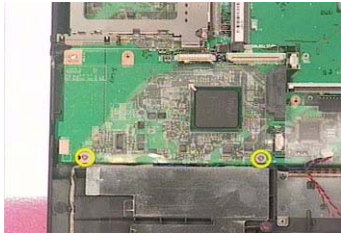


Removing the Main Board

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. See “Removing the VGA Thermal Plate” on page 67.
8. See “Removing the CPU Heatsink Plate” on page 67.
9. See “Removing the Second Fan Bracket” on page 68.
10. See “Removing the ODD Module(2)” on page 68.
11. See “Removing the HDD Bracket” on page 69.
12. Disconnect the launch board cable. Tear off the tape that fastens the speaker set cable. Then disconnect the speaker set cable.

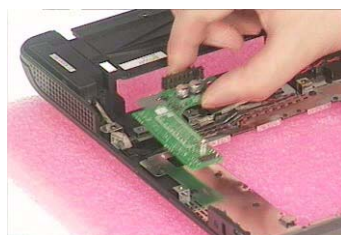


13. Remove the two screws holding the main board as the picture shows. Remove another two screws that fasten the main board. Then detach the main board from the lower case carefully.



Removing the DC Board

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. See “Removing the VGA Thermal Plate” on page 67.
8. See “Removing the CPU Heatsink Plate” on page 67.
9. See “Removing the Second Fan Bracket” on page 68.
10. See “Removing the ODD Module(2)” on page 68.
11. See “Removing the HDD Bracket” on page 69.
12. See “Removing the Main Board” on page 69.
13. Remove the two screws that fasten the DC board. Then detach the DC board from the lower case.



Removing the I/O Port Bracket

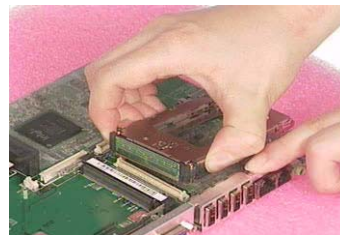
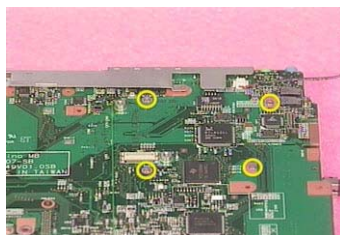
1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.

3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. See “Removing the VGA Thermal Plate” on page 67.
8. See “Removing the CPU Heatsink Plate” on page 67.
9. See “Removing the Second Fan Bracket” on page 68.
10. See “Removing the ODD Module(2)” on page 68.
11. See “Removing the HDD Bracket” on page 69.
12. See “Removing the Main Board” on page 69.
13. Remove the four hex screws to detach the I/O port bracket from the main board.



Removing the PCMCIA Slot

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. See “Removing the VGA Thermal Plate” on page 67.
8. See “Removing the CPU Heatsink Plate” on page 67.
9. See “Removing the Second Fan Bracket” on page 68.
10. See “Removing the ODD Module(2)” on page 68.
11. See “Removing the HDD Bracket” on page 69.
12. See “Removing the Main Board” on page 69.
13. Remove the four screws that secure the PCMCIA slot, then remove the PCMCIA slot from the lower case.



Removing the Speaker Set

1. See “Removing the Battery” on page 52.
2. See “Removing the Middle Cover” on page 56.
3. See “Removing the Keyboard” on page 63.
4. See “Removing the Upper Case Assembly” on page 65.
5. See “Removing the Fan” on page 63.
6. See “Removing the Thermal Module” on page 64.
7. See “Removing the VGA Thermal Plate” on page 67.
8. See “Removing the CPU Heatsink Plate” on page 67.
9. See “Removing the Second Fan Bracket” on page 68.
10. See “Removing the ODD Module(2)” on page 68.
11. See “Removing the HDD Bracket” on page 69.
12. See “Removing the Main Board” on page 69.
13. See “Removing the DC Board” on page 70.
14. Tear off the tape fastening the speaker set cable. Then remove the four screws that secure the speaker set. Remove the speaker set from the lower case.

System Upgrade Procedure

Base Unit to Wireless Unit

1. Turn out the two screws fastening the modem cover then open the cover.
2. Connect the wireless antennae.
3. Insert the wireless LAN board to the wireless socket on the main board.
4. Close the modem cover and fasten the cover with the two screws.

NOTE: You must connect the wireless antennae before you insert the wireless LAN board to the socket. If you insert the wireless LAN card first, the pressure you press to fasten the wireless antennae may damage the main board.



Troubleshooting

Use the following procedure as a guide for computer problems.

NOTE: The diagnostic tests are intended to test only Acer products. Non-Acer products, prototype cards, or modified options can give false errors and invalid system responses.

1. Obtain the failing symptoms in as much detail as possible.
2. Verify the symptoms by attempting to re-create the failure by running the diagnostic test or by repeating the same operation.
3. Use the following table with the verified symptom to determine which page to go to.

| Symptoms (Verified) | Go To |
|---|---|
| Power failure. (The power indicator does not go on or stay on.) | "Power System Check" on page 76. |
| POST does not complete. No beep or error codes are indicated. | "Power-On Self-Test (POST) Error Message" on page 79 "Undetermined Problems" on page 91 |
| POST detects an error and displayed messages on screen. | "Error Message List" on page 80 |
| Other symptoms (i.e. LCD display problems or others). | "Power-On Self-Test (POST) Error Message" on page 79 |
| Symptoms cannot be re-created (intermittent problems). | Use the customer-reported symptoms and go to "Power-On Self-Test (POST) Error Message" on page 79 "Intermittent Problems" on page 90 "Undetermined Problems" on page 91 |

System Check Procedures

External Diskette Drive Check

Do the following to isolate the problem to a controller, driver, or diskette. A write-enabled, diagnostic diskette is required.

NOTE: Make sure that the diskette does not have more than one label attached to it. Multiple labels can cause damage to the drive or cause the drive to fail.

Do the following to select the test device.

1. Boot from the diagnostics diskette and start the diagnostics program.
2. See if FDD Test is passed as the program runs to FDD Test.
3. Follow the instructions in the message window.

If an error occurs with the internal diskette drive, reconnect the diskette connector on the system board.

If the error still remains:

1. Reconnect the external diskette drive/DVD-ROM module.
2. Replace the external diskette drive/CD-ROM module.
3. Replace the main board.

External CD-ROM Drive Check

Do the following to isolate the problem to a controller, drive, or CD-ROM. Make sure that the CD-ROM does not have any label attached to it. The label can cause damage to the drive or can cause the drive to fail.

Do the following to select the test device:

1. Boot from the diagnostics diskette and start the diagnostics program.
2. See if CD-ROM Test is passed when the program runs to CD-ROM Test.
3. Follow the instructions in the message window.

If an error occurs, reconnect the connector on the System board. If the error still remains:

1. Reconnect the external diskette drive/CD-ROM module.
2. Replace the external diskette drive/CD-ROM module.
3. Replace the main board.

Keyboard or Auxiliary Input Device Check

Remove the external keyboard if the internal keyboard is to be tested.

If the internal keyboard does not work or an unexpected character appears, make sure that the flexible cable extending from the keyboard is correctly seated in the connector on the system board.

If the keyboard cable connection is correct, run the Keyboard Test.

If the tests detect a keyboard problem, do the following one at a time to correct the problem. Do not replace a non-defective FRU:

1. Reconnect the keyboard cables.
2. Replace the keyboard.
3. Replace the main board.

The following auxiliary input devices are supported by this computer:

- Numeric keypad
- External keyboard

If any of these devices do not work, reconnect the cable connector and repeat the failing operation.

Memory check

Memory errors might stop system operations, show error messages on the screen, or hang the system.

1. Boot from the diagnostics diskette and start the doagmpstotics program (please refer to main board).
2. Go to the diagnostic memory in the test items.
3. Press F2 in the test items.
4. Follow the instructions in the message window.

NOTE: Make sure that the DIMM is fully installed into the connector. A loose connection can cause an error.

Power System Check

To verify the symptom of the problem, power on the computer using each of the following power sources:

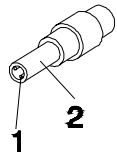
1. Remove the battery pack.
2. Connect the power adapter and check that power is supplied.
3. Disconnect the power adapter and install the charged battery pack; then check that power is supplied by the battery pack.

If you suspect a power problem, see the appropriate power supply check in the following list:

- “Check the Power Adapter” on page 77
- “Check the Battery Pack” on page 78

Check the Power Adapter

Unplug the power adapter cable from the computer and measure the output voltage at the plug of the power adapter cable. See the following figure



Pin 1: +19 to +20.5V
Pin 2: 0V, Ground

1. If the voltage is not correct, replace the power adapter.
2. If the voltage is within the range, do the following:
 - Replace the System board.
 - If the problem is not corrected, see “Undetermined Problems” on page 91.
 - If the voltage is not correct, go to the next step.

NOTE: An audible noise from the power adapter does not always indicate a defect.

3. If the power-on indicator does not light up, check the power cord of the power adapter for correct continuity and installation.
4. If the operational charge does not work, see “Check the Battery Pack” on page 78.

Check the Battery Pack

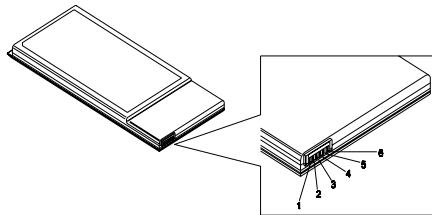
To check the battery pack, do the following:

From Software:

1. Check out the Power Management in control Panel
2. In Power Meter, confirm that if the parameters shown in the screen for Current Power Source and Total Battery Power Remaining are correct.
3. Repeat the steps 1 and 2, for both battery and adapter.
4. This helps you identify first the problem is on recharging or discharging.

From Hardware:

1. Power off the computer.
2. Remove the battery pack and measure the voltage between battery terminals 1(+) and 6(ground). See the following figure



3. If the voltage is still less than 7.5 Vdc after recharging, replace the battery.

To check the battery charge operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

If the battery status indicator does not light up, remove the battery pack and let it return to room temperature. Re-install the battery pack.

If the charge indicator still does not light up, replace the battery pack. If the charge indicator still does not light up, replace the DC/DC charger board.

Touchpad Check

If the touchpad doesn't work, do the following actions one at a time to correct the problem. Do not replace a non-defective FRU:

1. Reconnect the touchpad cables.
2. Replace the touchpad.
3. Replace the system board.

After you use the touchpad, the pointer drifts on the screen for a short time. This self-acting pointer movement can occur when a slight, steady pressure is applied to the touchpad pointer. This symptom is not a hardware problem. No service actions are necessary if the pointer movement stops in a short period of time.

Power-On Self-Test (POST) Error Message

The POST error message index lists the error message and their possible causes. The most likely cause is listed first.

NOTE: Perform the FRU replacement or actions in the sequence shown in FRU/Action column, if the FRU replacement does not solve the problem, put the original part back in the computer. Do not replace a non-defective FRU.

This index can also help you determine the next possible FRU to be replaced when servicing a computer.

If the symptom is not listed, see “Undetermined Problems” on page 91.

The following lists the error messages that the BIOS displays on the screen and the error symptoms classified by function.

NOTE: Most of the error messages occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured.

NOTE: If the system fails after you make changes in the BIOS Setup Utility menus, reset the computer, enter Setup and install Setup defaults or correct the error.

Index of Error Messages

Error Code List

| Error Codes | Error Messages |
|-----------------|--|
| 006 | Equipment Configuration Error Causes: 1. CPU BIOS Update Code Mismatch 2. IDE Primary Channel Master Drive Error (The causes will be shown before "Equipment Configuration Error") |
| 010 | Memory Error at xxxx:xxxx:xxxxh (R:xxxxh, W:xxxxh) |
| 070 | Real Time Clock Error |
| 071 | CMOS Battery Bad |
| 072 | CMOS Checksum Error |
| 110 | System disabled. Incorrect password is specified. |
| <No error code> | Battery critical LOW In this situation BIOS will issue 4 short beeps then shut down system, no message will show. |
| <No error code> | Thermal critical High In this situation BIOS will shut down system, not show message. |

Error Message List

| Error Messages | FRU/Action in Sequence |
|---|---|
| Failure Fixed Disk | Reconnect hard disk drive connector. "Load Default Settings" in BIOS Setup Utility. Hard disk drive System board |
| Stuck Key | see "Keyboard or Auxiliary Input Device Check" on page 75. |
| Keyboard error | see "Keyboard or Auxiliary Input Device Check" on page 75. |
| Keyboard Controller Failed | see "Keyboard or Auxiliary Input Device Check" on page 75. |
| Keyboard locked - Unlock key switch | Unlock external keyboard |
| Monitor type does not match CMOS - Run Setup | Run "Load Default Settings" in BIOS Setup Utility. |
| Shadow RAM Failed at offset: nnnn | BIOS ROM System board |
| System RAM Failed at offset: nnnn | DIMM System board |
| Extended RAM Failed at offset: nnnn | DIMM System board |
| System battery is dead - Replace and run Setup | Replace RTC battery and Run BIOS Setup Utility to reconfigure system time, then reboot system. |
| System CMOS checksum bad - Default configuration used | RTC battery Run BIOS Setup Utility to reconfigure system time, then reboot system. |
| System timer error | RTC battery Run BIOS Setup Utility to reconfigure system time, then reboot system. System board |

Error Message List

| Error Messages | FRU/Action in Sequence |
|---|---|
| Real time clock error | RTC battery Run BIOS Setup Utility to reconfigure system time, then reboot system. System board |
| Previous boot incomplete - Default configuration used | Run "Load Default Settings" in BIOS Setup Utility. RTC battery System board |
| Memory size found by POST differed from CMOS | Run "Load Default Settings" in BIOS Setup Utility. DIMM System board |
| Diskette drive A error | Check the drive is defined with the proper diskette type in BIOS Setup Utility See "External Diskette Drive Check" on page 75. |
| Incorrect Drive A type - run SETUP | Check the drive is defined with the proper diskette type in BIOS Setup Utility |
| System cache error - Cache disabled | System board |
| CPU ID: | System board |
| DMA Test Failed | DIMM System board |
| Software NMI Failed | DIMM System board |
| Fail-Safe Timer NMI Failed | DIMM System board |
| Device Address Conflict | Run "Load Default Settings" in BIOS Setup Utility. RTC battery System board |
| Allocation Error for device | Run "Load Default Settings" in BIOS Setup Utility. RTC battery System board |
| Failing Bits: nnnn | DIMM BIOS ROM System board |
| Fixed Disk n | None |
| Invalid System Configuration Data | BIOS ROM System board |
| I/O device IRQ conflict | Run "Load Default Settings" in BIOS Setup Utility. RTC battery System board |
| Operating system not found | Enter Setup and see if fixed disk and drive A: are properly identified. Diskette drive Hard disk drive System board |

Error Message List

| No beep Error Messages | FRU/Action in Sequence |
|---|--|
| No beep, power-on indicator turns off and LCD is blank. | Power source (battery pack and power adapter). See "Power System Check" on page 76. Ensure every connector is connected tightly and correctly. Reconnect the DIMM. LED board. System board. |
| No beep, power-on indicator turns on and LCD is blank. | Power source (battery pack and power adapter). See "Power System Check" on page 76. Reconnect the LCD connector Hard disk drive LCD inverter ID LCD cable LCD Inverter LCD System board |
| No beep, power-on indicator turns on and LCD is blank. But you can see POST on an external CRT. | Reconnect the LCD connectors. LCD inverter ID LCD cable LCD inverter LCD System board |
| No beep, power-on indicator turns on and a blinking cursor shown on LCD during POST. | Ensure every connector is connected tightly and correctly. System board |
| No beep during POST but system runs correctly. | Speaker System board |

POST Code

| Code | Beeps | POST Routine Description |
|------|---------|--|
| 02h | | Verify Real Mode |
| 03h | | Disable Non-Maskable Interrupt (NMI) |
| 04h | | Get CPU type |
| 06h | | Initialize system hardware |
| 08h | | Initialize chipset with initial POST values |
| 09h | | Set IN POST flag |
| 0Ah | | Initialize CPU registers |
| 0Bh | | Enable CPU cache |
| 0Ch | | Initialize caches to initial POST values |
| 0Eh | | Initialize I/O component |
| 0Fh | | Initialize the local bus IDE |
| 10h | | Initialize Power Management |
| 11h | | Load alternate registers with initial POST values |
| 12h | | Restore CPU control word during warm boot |
| 13h | | Initialize PCI Bus Mastering devices |
| 14h | | Initialize keyboard controller |
| 16h | 1-2-2-3 | BIOS ROM checksum |
| 17h | | Initialize cache before memory autosize |
| 18h | | 8254 timer initialization |
| 1Ah | | 8237 DMA controller initialization |
| 1Ch | | Reset Programmable Interrupt Controller |
| 20h | 1-3-1-1 | Test DRAM refresh |
| 22h | 1-3-1-3 | Test 8742 Keyboard Controller |
| 24h | | Set ES segment register to 4 GB |
| 26h | | Enable A20 line |
| 28h | | Autosize DRAM |
| 29h | | Initialize POST Memory Manager |
| 2Ah | | Clear 215 KB base RAM |
| 2Ch | 1-3-4-1 | RAM failure on address line xxxx |
| 2Eh | 1-3-4-3 | RAM failure on data bits xxxx of low byte of memory bus |
| 2Fh | | Enable cache before system BIOS shadow |
| 30h | 1-4-1-1 | RAM failure on data bits xxxx of high byte of memory bus |
| 32h | | Test CPU bus-clock frequency |
| 33h | | Initialize Phoenix Dispatch Manager |
| 36h | | Warm start shut down |
| 38h | | Shadow system BIOS ROM |
| 3Ah | | Autosize cache |
| 3Ch | | Advanced configuration of chipset registers |
| 3Dh | | Load alternate registers with CMOS values |
| 42h | | Initialize interrupt vectors |
| 45h | | POST device initialization |

| Code | Beeps | POST Routine Description |
|------|---------|---|
| 46h | 2-1-2-3 | Check ROM copyright notice |
| 48h | | Check video configuration against CMOS |
| 49h | | Initialize PCI bus and devices |
| 4Ah | | Initialize all video adapters in system |
| 4Bh | | QuietBoot start (optional) |
| 4Ch | | Shadow video BIOS ROM |
| 4Eh | | Display BIOS copyright notice |
| 50h | | Display CPU type and speed |
| 51h | | Initialize EISA board |
| 52h | | Test keyboard |
| 54h | | Set key click if enabled |
| 58h | 2-2-3-1 | Test for unexpected interrupts |
| 59h | | Initialize POST display service |
| 5Ah | | Display prompt "Press F2 to enter SETUP" |
| 5Bh | | Disable CPU cache |
| 5Ch | | Test RAM between 512 and 640 KB |
| 60h | | Test extended memory |
| 62h | | Test extended memory address lines |
| 64h | | Jump to User Patch1 |
| 66h | | Configure advanced cache registers |
| 67h | | Initialize Multi Processor APIC |
| 68h | | Enable external and CPU caches |
| 69h | | Setup System Management Mode (SMM) area |
| 6Ah | | Display external L2 cache size |
| 6Bh | | Load custom defaults (optional) |
| 6Ch | | Display shadow-area message |
| 6Eh | | Display possible high address for UMB recovery |
| 70h | | Display error messages |
| 72h | | Check for configuration errors |
| 76h | | Check for keyboard errors |
| 7Ch | | Set up hardware interrupt vectors |
| 7Eh | | Initialize coprocessor if present |
| 80h | | Disable onboard Super I/O ports and IRQs |
| 81h | | Late POST device initialization |
| 82h | | Detect and install external RS232 ports |
| 83h | | Configure non-MCD IDE controllers |
| 84h | | Detect and install external parallel ports |
| 85h | | Initialize PC-compatible PnP ISA devices |
| 86h | | Re-initialize onboard I/O ports |
| 87h | | Configure Motherboard Configurable Devices (optional) |
| 88h | | Initialize BIOS Area |
| 89h | | Enable Non-Maskable Interrupts (NMI) |
| 8Ah | | Initialize Extended BIOS Data Area |
| 8Bh | | Test and initialize PS/2 mouse |

| Code | Beeps | POST Routine Description |
|------|-------|--|
| 8Ch | | Initialize floppy controller |
| 8Fh | | Determine number of ATA drives (optional) |
| 90h | | Initialize hard-disk controllers |
| 91h | | Initialize local-bus hard-disk controllers |
| 92h | | Jump to UserPatch2 |
| 93h | | Build MPTABLE for multi-processor boards |
| 95h | | Install CD ROM for boot |
| 96h | | Clear huge ES segment register |
| 97h | | Fixup Multi Processor table |
| 98h | 1-2 | Search for option ROMs. One long, two short beeps on checksum failure. |
| 99h | | Check for SMART drive (optional) |
| 9Ah | | Shadow option ROMs |
| 9Ch | | Set up Power Management |
| 9Dh | | Initialize security engine (optional) |
| 9Eh | | Enable hardware interrupts |
| 9Fh | | Determine number of ATA and SCSI drives |
| A0h | | Set time of day |
| A2h | | Check key lock |
| A4h | | Initialize Typematic rate |
| A8h | | Erase F2 prompt |
| AAh | | Scan for F2 key stroke |
| ACh | | Enter SETUP |
| AEh | | Clear Boot flag |
| B0h | | Check for errors |
| B2h | | POST done- prepare to boot operating system |
| B4h | 1 | One short beep before boot |
| B5h | | Terminate QuietBoot (optional) |
| B6h | | Check password (optional) |
| B9h | | Prepare Boot |
| BAh | | Initialize DMI parameters |
| BBh | | Initialize PnP Option ROMs |
| BCh | | Clear parity checkers |
| BDh | | Display MultiBoot menu |
| BEh | | Clear screen (optional) |
| BFh | | Check virus and backup reminders |
| C0h | | Try to boot with INT 19 |
| C1h | | Initialize POST Error Manager (PEM) |
| C2h | | Initialize error logging |
| C3h | | Initialize error display function |
| C4h | | Initialize system error handler |
| C5h | | PnPnd dual CMOS (optional) |
| C6h | | Initialize notebook docking (optional) |
| C7h | | Initialize notebook docking late |
| C8h | | Force check (optional) |
| C9h | | Extended checksum (optional) |

| Code | Beeps | POST Routine Description |
|------|-------|--------------------------|
| D2h | | Unknown interrupt |

| Code | Beeps | For Boot Block in Flash ROM |
|------|-------|-----------------------------------|
| E0h | | Initialize the chipset |
| E1h | | Initialize the bridge |
| E2h | | Initialize the CPU |
| E3h | | Initialize the system timer |
| E4h | | Initialize system I/O |
| E5h | | Check force recovery boot |
| E6h | | Checksum BIOS ROM |
| E7h | | Go to BIOS |
| E8h | | Set Huge Segment |
| E9h | | Initialize Multi Processor |
| EAh | | Initialize OEM special code |
| EBh | | Initialize PIC and DMA |
| ECh | | Initialize Memory type |
| EDh | | Initialize Memory size |
| EEh | | Shadow Boot Block |
| EFh | | System memory test |
| F0h | | Initialize interrupt vectors |
| F1h | | Initialize Run Time Clock |
| F2h | | Initialize video |
| F3h | | Initialize System Management Mode |
| F4h | 1 | Output one beep before boot |
| F5h | | Boot to Mini DOS |
| F6h | | Clear Huge Segment |
| F7h | | Boot to Full DOS |

Index of Symptom-to-FRU Error Message

LCD-Related Symptoms

| Symptom / Error | Action in Sequence |
|---|--|
| LCD backlight doesn't work LCD is too dark LCD brightness cannot be adjusted LCD contrast cannot be adjusted | Enter BIOS Utility to execute "Load Setup Default Settings", then reboot system. Reconnect the LCD connectors. Keyboard (if contrast and brightness function key doesn't work). LCD inverter ID LCD cable LCD inverter LCD System board |
| Unreadable LCD screen Missing pels in characters Abnormal screen Wrong color displayed | Reconnect the LCD connector LCD inverter ID LCD cable LCD inverter LCD System board |
| LCD has extra horizontal or vertical lines displayed. | LCD inverter ID LCD inverter LCD cable LCD System board |

Indicator-Related Symptoms

| Symptom / Error | Action in Sequence |
|--|--|
| Indicator incorrectly remains off or on, but system runs correctly | Reconnect the inverter board Inverter board System board |

Power-Related Symptoms

| Symptom / Error | Action in Sequence |
|-----------------------------------|---|
| Power shuts down during operation | Power source (battery pack and power adapter). See "Power System Check" on page 76. Battery pack Power adapter Hard drive & battery connection board System board |
| The system doesn't power-on. | Power source (battery pack and power adapter). See "Power System Check" on page 76. Battery pack Power adapter Hard drive & battery connection board System board |
| The system doesn't power-off. | Power source (battery pack and power adapter). See "Power System Check" on page 76. Hold and press the power switch for more than 4 seconds. System board |

Power-Related Symptoms

| Symptom / Error | Action in Sequence |
|--------------------------|--|
| Battery can't be charged | See "Check the Battery Pack" on page 78. Battery pack System board |

PCMCIA-Related Symptoms

| Symptom / Error | Action in Sequence |
|---|--------------------------------------|
| System cannot detect the PC Card (PCMCIA) | PCMCIA slot assembly System board |
| PCMCIA slot pin is damaged. | PCMCIA slot assembly |


Memory-Related Symptoms

| Symptom / Error | Action in Sequence |
|---|---|
| Memory count (size) appears different from actual size. | Enter BIOS Setup Utility to execute "Load Default Settings, then reboot system. DIMM System board |

Speaker-Related Symptoms

| Symptom / Error | Action in Sequence |
|--|---|
| In Windows, multimedia programs, no sound comes from the computer. | Audio driver Speaker System board |
| Internal speakers make noise or emit no sound. | Speaker System board |

Power Management-Related Symptoms

| Symptom / Error | Action in Sequence |
|--|---|
| The system will not enter hibernation | Keyboard (if control is from the keyboard) Hard disk drive System board |
| The system doesn't enter hibernation mode and four short beeps every minute. | See "Hibernation Mode" on page 31. Press Fn+  and see if the computer enters hibernation mode. Touchpad Keyboard Hard disk connection board Hard disk drive System board |
| The system doesn't enter standby mode after closing the LCD | See "Hibernation Mode" on page 31. LCD cover switch System board |
| The system doesn't resume from hibernation mode. | See "Hibernation Mode" on page 31. Hard disk connection board Hard disk drive System board |
| The system doesn't resume from standby mode after opening the LCD. | See "Hibernation Mode" on page 31. LCD cover switch System board |

Power Management-Related Symptoms

| Symptom / Error | Action in Sequence |
|---|--|
| Battery fuel gauge in Windows doesn't go higher than 90%. | Remove battery pack and let it cool for 2 hours. Refresh battery (continue use battery until power off, then charge battery). Battery pack System board |
| System hangs intermittently. | Reconnect hard disk/CD-ROM drives. Hard disk connection board System board |

Peripheral-Related Symptoms

| Symptom / Error | Action in Sequence |
|--|---|
| System configuration does not match the installed devices. | Enter BIOS Setup Utility to execute "Load Default Settings", then reboot system. Reconnect hard disk/CD-ROM/diskette drives. |
| External display does not work correctly. | Press Fn+F5, LCD/CRT/Both display switching System board |
| USB does not work correctly | System board |
| Print problems. | Ensure the "Parallel Port" in the "Onboard Devices Configuration" of BIOS Setup Utility is set to Enabled. Onboard Devices Configuration Run printer self-test. Printer driver Printer cable Printer System Board |
| Serial or parallel port device problems. | Ensure the "Serial Port" in the Devices Configuration" of BIOS Setup Utility is set to Enabled. Device driver Device cable Device System board |

Keyboard/Touchpad-Related Symptoms

| Symptom / Error | Action in Sequence |
|--|---|
| Keyboard (one or more keys) does not work. | Reconnect the keyboard cable. Keyboard System board |
| Touchpad does not work. | Reconnect touchpad cable. Touchpad board System board |

Modem-Related Symptoms

| Symptom / Error | Action in Sequence |
|---|---|
| Internal modem does not work correctly. | Modem phone port modem combo board System board |

NOTE: If you cannot find a symptom or an error in this list and the problem remains, see "Undetermined Problems" on page 91.

Intermittent Problems

Intermittent system hang problems can be caused by a variety of reasons that have nothing to do with a hardware defect, such as: cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a recurring problem exists.

When analyzing an intermittent problem, do the following:

1. Run the advanced diagnostic test for the system board in loop mode at least 10 times.
2. If no error is detected, do not replace any FRU.
3. If any error is detected, replace the FRU. Rerun the test to verify that there are no more errors.

Undetermined Problems

The diagnostic problems does not identify which adapter or device failed, which installed devices are incorrect, whether a short circuit is suspected, or whether the system is inoperative.

Follow these procedures to isolate the failing FRU (do not isolate non-defective FRU).

NOTE: Verify that all attached devices are supported by the computer.

NOTE: Verify that the power supply being used at the time of the failure is operating correctly. (See "Power System Check" on page 76):

1. Power-off the computer.
2. Visually check them for damage. If any problems are found, replace the FRU.
3. Remove or disconnect all of the following devices:
 - Non-Acer devices
 - Printer, mouse, and other external devices
 - Battery pack
 - Hard disk drive
 - DIMM
 - CD-ROM/Diskette drive Module
 - PC Cards
4. Power-on the computer.
5. Determine if the problem has changed.
6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
7. If the problem remains, replace the following FRU one at a time. Do not replace a non-defective FRU:
 - System board
 - LCD assembly

How to Build NAPP Master Hard Disc Drive

CD to Disk Recovery

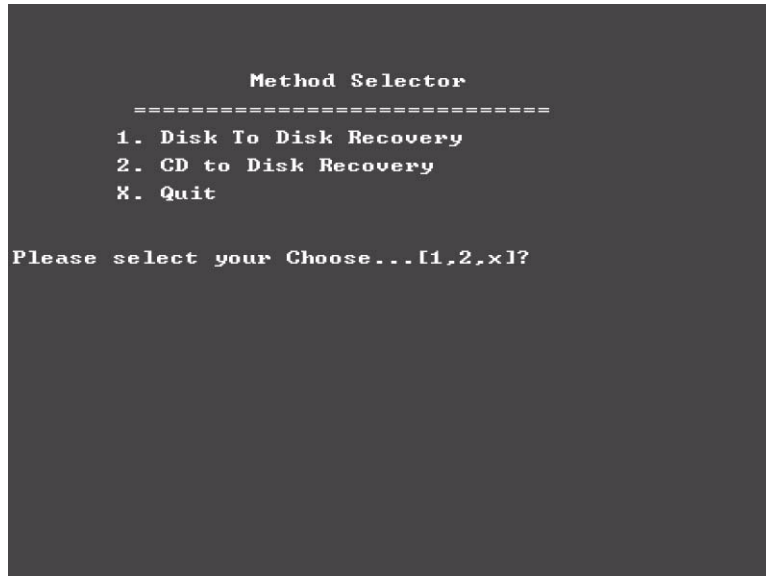
1. Prepare NAPP CD, Recovery CD and System CD.
2. Put NAPP CD into the optical drive. Then boot up the system.
3. The system will ask you if you want to build NAPP Master HDD. Please press any key to continue.

```
=====
                          The HDD Must bigger then 20GB.
                          =====
Do you want to build NAPP Master HDD?
press any key to continue or Ctrl-C to exit
_
```

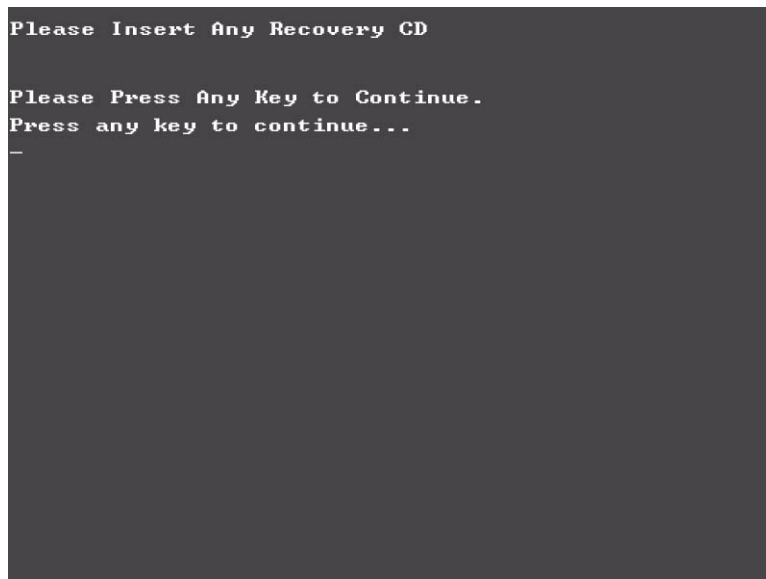
4. NAPP CD will start to preload the system, please click [Y].

```
Acer NAPP Preload Selector for Acer System Version 1.4.0.1
Copyright 2003 Acer Inc.
=====
This will preload your system. Are you sure?[Y,N]?
```

5. Select CD to Disk Recovery.



6. Put the Recovery CD to the optical drive. This step is to create image files to the system, you do not have to put the Recovery CD to the optical drive in order. Place one Recovery CD to the drive at one time till you finish all Recovery CDs.



After you place the Recovery CD to the optical drive, you will see the display below.

```
Please Wait for COPYING .....  
X:\images \70E40101.HDD
```

7. Then insert the System CD to the optical drive.

```
Please Insert the System CD  
  
Please Press Any Key to Continue.  
Press any key to continue...  
_
```

8. You will see the screen displaying "PASS" when the system has built NAPP Master hard disc drive.



Disk to Disk Recovery

1. Prepare NAPP CD, Recovery CD and System CD.
2. Put NAPP CD into the optical drive. Then boot up the system.
3. The system will ask you if you want to build NAPP Master HDD. Please press any key to continue.



4. NAPP CD will start to preload the system, please click [Y].

```
Acer NAPP Preload Selector for Acer System Version 1.4.0.1
Copyright 2003 Acer Inc.
```

```
=====
This will preload your system. Are you sure?[Y,N]?
```

5. Select Disk to Disk Recovery. Then choose Single Language or Multi-Languages Recovery.
NOTE: For Multi-Languages Recovery, not more than five languages could be loaded to the system.


```
Method Selector
```

- ```
=====
1. Single Language Recovery
2. Multi-Languages Recovery
X. Quit
```

```
Please select your Choose...[1,2,x]?
```

6. Put the Recovery CD to the optical drive. This step is to create image files to the system, you do not have to put the Recovery CD to the optical drive in order. Place one Recovery CD to the drive at one time till you finish all Recovery CDs.

---



```
Please Insert Any Recovery CD

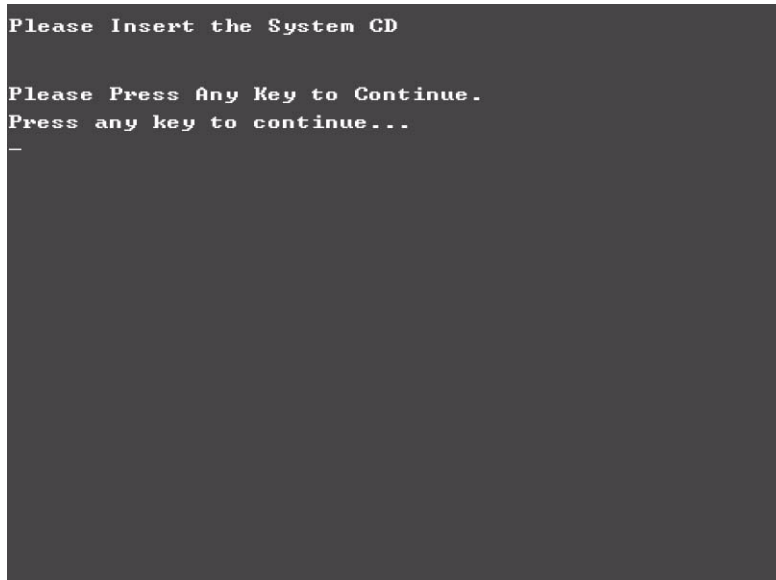
Please Press Any Key to Continue.
Press any key to continue...
_
```

After you place the Recovery CD to the optical drive, you will see the display below.



```
Please Wait for COPYING
X:\images \70E40101.HDD
```

7. Then insert the System CD to the optical drive.



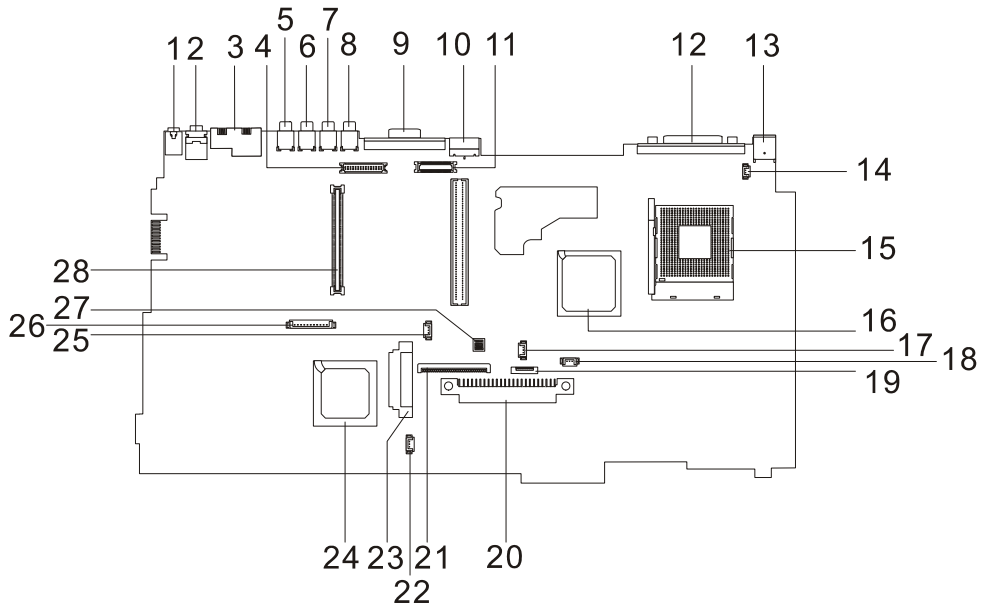
- 8. You will see the screen displaying "PASS" when the system has buit NAPP Master hard disc drive.





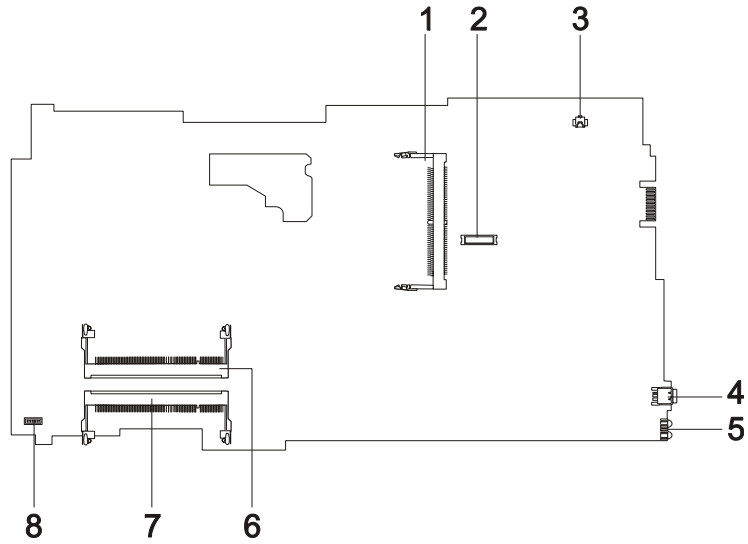
# Jumper and Connector Locations

## Top View



- |    |                              |    |                                             |
|----|------------------------------|----|---------------------------------------------|
| 1  | Line-in Port                 | 15 | CPU Socket                                  |
| 2  | Line-out Port                | 16 | North Bridge                                |
| 3  | RJ45+RJ11                    | 17 | Fan Connector                               |
| 4  | LCD Inverter Cable Connector | 18 | Second Fan Connector                        |
| 5  | USB Port                     | 19 | Touchpad Cable Connector                    |
| 6  | USB Port                     | 20 | HDD Connector                               |
| 7  | USB Port                     | 21 | Keyboard Connector                          |
| 8  | USB Port                     | 22 | Speaker Cable Connector                     |
| 9  | VGA Port                     | 23 | Optical Drive Connector                     |
| 10 | S-Video Port                 | 24 | South Bridge                                |
| 11 | LCD Coaxial Cable Connector  | 25 | RTC Battery Connector                       |
| 12 | Parallel Port                | 26 | Launch Board Cable Connector                |
| 13 | DC-in Port                   | 27 | SW5 (Please see Chapter 5 for its settings) |
| 14 | LCD Lid Switch               | 28 | PCMCIA Slot                                 |

# Bottom View



- |   |                             |   |               |
|---|-----------------------------|---|---------------|
| 1 | Wireless LAN Card Connector | 5 | FIR Port      |
| 2 | Modem Board Connector       | 6 | DIMM Socket 1 |
| 3 | Modem Cable Connector       | 7 | DIMM Socket 2 |
| 4 | IEEE 1394 Port              | 8 |               |

## SW Settings

|                  | SW1-8 | SW2-7 | SW3-6 |
|------------------|-------|-------|-------|
| Chkpw Enable     | ON    | X     |       |
| Bootblock Enable | X     | ON    |       |

## FRU (Field Replaceable Unit) List

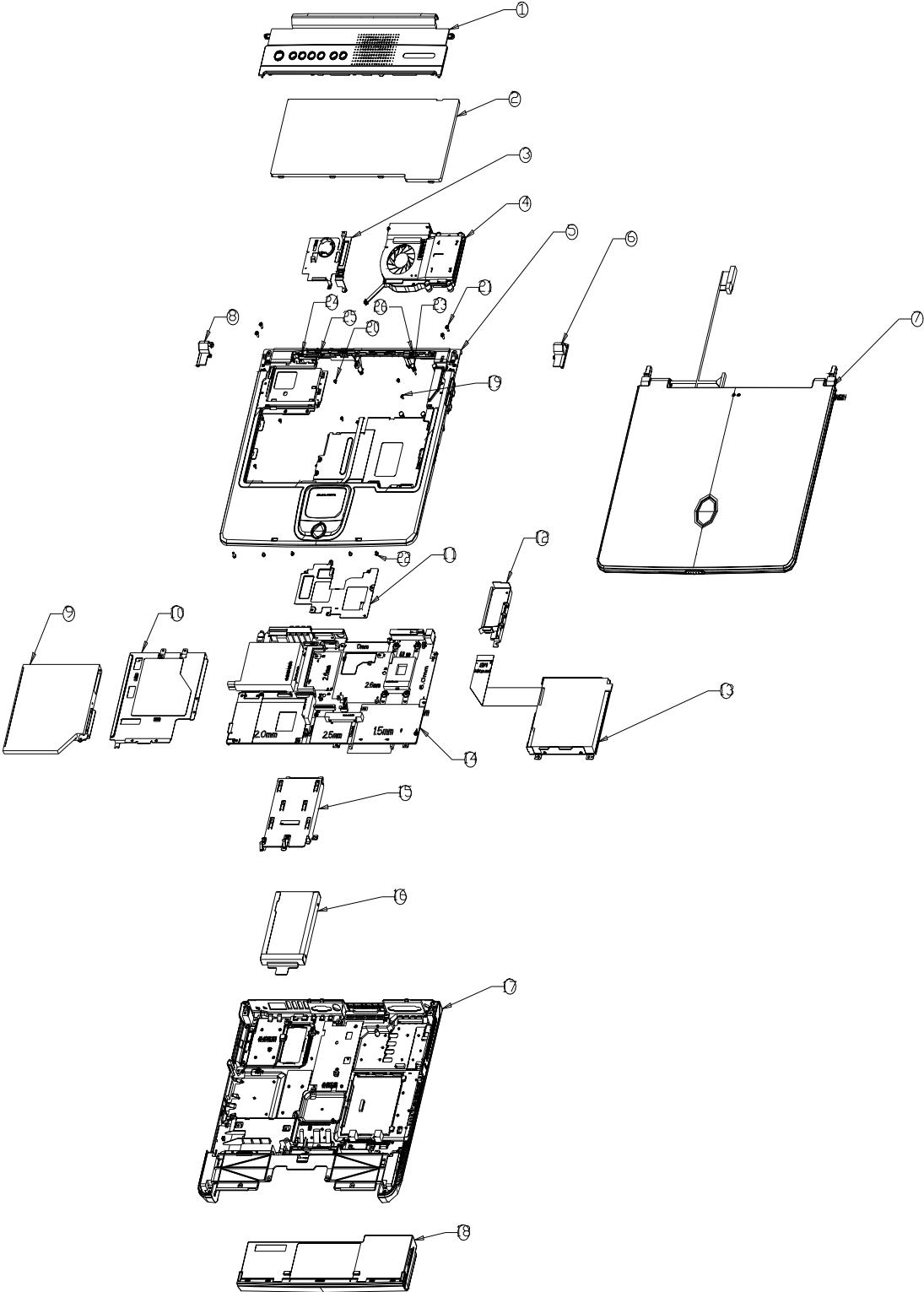
---

This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of Aspire 1620. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

Please note that WHEN ORDERING FRU PARTS, you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted on the printed Service Guide. For ACER AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code from those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.


**NOTE:** To scrap or to return the defective parts, you should follow the local government ordinance or regulations on how to dispose it properly, or follow the rules set by your regional Acer office on how to return it.

# Aspire 1620 Exploded Diagram





| Picture                                                                             | No. | Partname And Description                      | Part Number  |
|-------------------------------------------------------------------------------------|-----|-----------------------------------------------|--------------|
| <b>Adapter</b>                                                                      |     |                                               |              |
|    |     | ADAPTER 135W 19V 3PIN LITEON<br>PA-1131-08AC  | AP.13503.001 |
|                                                                                     |     | ADAPTER 135W 19V 3PIN LSE<br>0317A19135       | TBD          |
|                                                                                     |     | ADAPTER 135W 19V 3PIN HIPRO<br>OW135F13       | TBD          |
| <b>Battery</b>                                                                      |     |                                               |              |
|    |     | RTC BATTERY LONGTRUM                          | 23.T30V1.001 |
|    | 18  | BATTERY MODULE LI-ON 8CELL<br>SIMPLO          | 6M.A20V1.001 |
|  |     | BATTERY LI-ON 8CELL 2.0MAH<br>SIMPLO BTP-58A1 | BT.T3007.003 |
|                                                                                     |     | BATTERY LI-ON 8CELL 2.0MAH<br>SANYO BTP-60A1  | BT.T3003.001 |
| <b>CASE/COVER/BRACKET ASSEMBLY</b>                                                  |     |                                               |              |
|  |     | BATTERY COVER                                 | 42.T30V1.001 |
| <b>Boards</b>                                                                       |     |                                               |              |
|  |     | VGA DAUGHTER BOARD                            | 55.A20V1.001 |
|  |     | DC BOARD                                      | 55.T30V1.001 |

| Picture                                                                             | No. | Partname And Description                              | Part Number  |
|-------------------------------------------------------------------------------------|-----|-------------------------------------------------------|--------------|
|    |     | WIRELESS LAN BOARD AMBIT<br>802.11B T60H656.02 REV.03 | 54.03096.022 |
|                                                                                     |     | WIRELESS LAN BOARD 802.11G<br>WNC RM8                 | 54.A16V1.001 |
|    |     | MODEM BOARD AMBIT<br>T60M283.10(01)                   | 54.09011.544 |
|                                                                                     |     | MODEM/BLEETOOTH BOARD<br>AMBIT T60M665.00             | 54.09061.001 |
|                                                                                     |     | PCMCIA MULTI CARD 4 IN 1<br>ADAPTER (SDMCA)           | LC.T2807.001 |
|    |     | LAUNCH BOARD                                          | 55.A20V1.002 |
| <b>Cables</b>                                                                       |     |                                                       |              |
|   |     | TOUCHPAD CABLE                                        | 50.T30V1.001 |
|  |     | COVER SWITCH CABLE 2PIN<br>50MM 2CONNECTOR            | TBD          |
|  |     | LAUNCH BOARD CABLE                                    | 50.T30V1.011 |
|  |     | MODEM CABLE 2PIN<br>2CONNECTOR 55MM                   | 50.41T11.002 |
|                                                                                     |     | POWER CORD 3 PIN 125V                                 | 27.01618.051 |
| <b>Case/Cover/Bracket Assembly</b>                                                  |     |                                                       |              |









| Picture                                                                             | No. | Partname And Description         | Part Number  |
|-------------------------------------------------------------------------------------|-----|----------------------------------|--------------|
|    | 3   | MINI PCI CARD PLATE W/RTC HOLDER | 60.T30V1.003 |
|    | 6   | HINGE CAP RIGHT                  | 42.T30V1.002 |
|    | 8   | HINGE CAP LEFT                   | 42.T30V1.003 |
|    | 10  | OPTICAL DRIVE SUPPORT BRACKET    | 33.T30V1.001 |
|  | 15  | HDD BRACKET                      | 33.A20V1.001 |
|  |     | TOUCHPAD COVER                   | 42.T30V1.006 |
|  |     | 2ND FAN BRACKET                  | 33.A20V1.002 |
|  |     | VGA THERMAL PLATE                | 33.A20V1.003 |

| Picture                                                                             | No. | Partname And Description                                           | Part Number  |
|-------------------------------------------------------------------------------------|-----|--------------------------------------------------------------------|--------------|
|    |     | UPPER CASE W/COVERSWITCH<br>CABLE & TOUCHPAD CABLE &<br>SCROLL KEY | 60.A20V1.002 |
|    |     | LOWER CASE W/DIMM COVER&<br>SPEAKER W/O MDC COVER                  | 60.A20V1.002 |
|    |     | DIMM COVER                                                         | 42.A20V1.002 |
|  |     | MIDDLE COVER W/LAUNCH<br>BOARD & NAME PLATE                        | 60.A19V1.003 |
|  |     | MODEM COVER W/SCREW                                                | 42.A20V1.001 |
| Communication Module                                                                |     |                                                                    |              |
|  |     | WIRELESS ANTENNA RIGHT<br>(BLACK)                                  | 50.A20V1.001 |
|  |     | WIRELESS ANTENNA LEFT (GRAY)                                       | 50.A20V1.002 |
| CPU                                                                                 |     |                                                                    |              |





| Picture                                                                             | No. | Partname And Description                         | Part Number  |
|-------------------------------------------------------------------------------------|-----|--------------------------------------------------|--------------|
|    |     | CPU 3.0GMHZ 800FSB INTEL                         | KC.DPP01.30C |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DPP01.28C |
|                                                                                     |     | CPU 2.6GMHZ 400FSB INTEL                         | KC.DPD01.26A |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DPD01.28B |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DPD01.306 |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DP001.30C |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DP001.32C |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DPP01.32C |
|                                                                                     |     | CPU 2.8GMHZ 800FSB INTEL                         | KC.DPP01.34C |
| HDD/ Hard Disk Drive                                                                |     |                                                  |              |
|                                                                                     |     | HDD MODULE 20G HITACHI IC25N020ATMR04            | TBD          |
|                                                                                     |     | HDD MODULE 30GB HITACHI IC25N030ATMR04           | TBD          |
|                                                                                     |     | HDD MODULE 30G TOSHIBA MK3021GAS                 | TBD          |
|                                                                                     |     | HDD MODULE 40G HITACHI IC25N040ATMR04-0 F/W:AD4A | TBD          |
|                                                                                     |     | HDD MODULE 60GB HITACHI IC25N060ATMR04           | TBD          |
|                                                                                     |     | HDD MODULE 80G HITACHI IC25N080ATMR04            | TBD          |
|   |     | HDD 20G HITACHI IC25N020ATMR04                   | KH.02007.006 |
|                                                                                     |     | HDD 30GB HITACHI IC25N030ATMR04                  | KH.03007.005 |
|                                                                                     |     | HDD 30G TOSHIBA MK3021GAS                        | KH.33004.001 |
|                                                                                     |     | HDD 40G HITACHI IC25N040ATMR04-0 F/W:AD4A        | KH.04007.009 |
|                                                                                     |     | HDD 40G TOSHIBA MK4025GAS                        | KH.04004.002 |
|                                                                                     |     | HDD 60GB HITACHI IC25N060ATMR04                  | KH.06007.006 |
|                                                                                     |     | HDD 60G HGST DK23FA-60 A0A0                      | KH.06007.005 |
|                                                                                     |     | HDD 60G TOSHIBA MK6021GAS                        | KH.36004.001 |
|                                                                                     |     | HDD 80G HITACHI IC25N080ATMR04                   | KH.08007.002 |
|  | 16  | HDD HOLDER                                       | 33.T30V1.003 |
| Heatsink                                                                            |     |                                                  |              |
|  |     | FAN 2ND                                          | 23.A20V1.001 |





| Picture                                                                           | No. | Partname And Description               | Part Number  |
|-----------------------------------------------------------------------------------|-----|----------------------------------------|--------------|
|  | 4   | CPU THERMAL PLATE                      | 34.A20V1.001 |
|  |     | CPU HEATSINK                           | 34.A20V1.002 |
| Keyboard                                                                          |     |                                        |              |
|  | 2   | KEYBOARD DARFON NSK-ACY1D<br>USI       | KB.A2007.001 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0U<br>UK        | KB.A2007.002 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0J<br>JPN       | KB.A2007.003 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY06<br>PORTUGUE  | KB.A2007.004 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0A<br>ARABIC    | KB.A2007.005 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY1A<br>BELGIAN   | KB.A2007.006 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0W<br>SWEDISH   | KB.A2007.007 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0C<br>CZECH     | KB.A2007.008 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0Q<br>HUNGARIAN | KB.A2007.009 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0N<br>NORWAY    | KB.A2007.010 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0D<br>DANISH    | KB.A2007.011 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0T<br>TURKISH   | KB.A2007.012 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0M<br>FRE/CAN   | KB.A2007.013 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0L<br>GREEK     | KB.A2007.014 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0R<br>RUSSIAN   | KB.A2007.015 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY02<br>TAIWAN    | KB.A2007.016 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0S<br>SPANISH   | KB.A2007.017 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY03<br>THAILAND  | KB.A2007.018 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY1B<br>BRAZILIAN | KB.A2007.019 |
|                                                                                   |     | KEYBOARD DARFON NSK-ACY0G<br>GERMANY   | KB.A2007.020 |

| Picture                                                                             | No. | Partname And Description                | Part Number  |
|-------------------------------------------------------------------------------------|-----|-----------------------------------------|--------------|
|                                                                                     |     | KEYBOARD DARFON NSK-ACY0E ITALY         | KB.A2007.021 |
|                                                                                     |     | KEYBOARD DARFON NSK-ACY0F FRENCH        | KB.A2007.022 |
|                                                                                     |     | KEYBOARD DARFON NSK-ACY0K KOREAN        | KB.A2007.023 |
|                                                                                     |     | KEYBOARD DARFON NSK-ACY00 SWISS         | KB.A2007.024 |
| LCD                                                                                 |     |                                         |              |
|    | 7   | LCD MODULE 14.1" XGA AU B141XN04        | TBD          |
|                                                                                     |     | LCD MODULE 15" TFT XGA AUO B150XG01     | TBD          |
|                                                                                     |     | LCD MODULE 15" SXGA+ AU B150PG01 V0     | TBD          |
|                                                                                     |     | LCD MODULE 15" XGA LG LP150X08-A5       | TBD          |
|    |     | LCD 14.1" XGA AU B141XN04               | LK.14105.005 |
|                                                                                     |     | LCD 15" TFT XGA AUO B150XG01            | LK.15005.001 |
|                                                                                     |     | LCD 15" SXGA+ AU B150PG01 V0            | LK.15005.006 |
|                                                                                     |     | LCD 15" XGA LG LP150X08-A5              | LK.15008.012 |
|  |     | INVERTER BOARD 15" SUMIDA TWS-458-031   | 19.T30V1.201 |
|                                                                                     |     | INVERTER BOARD 14"/15" AMBIT T62I194.12 | 19.21030.171 |
|  |     | LCD BRACKET RIGHT FOR 14.1"             | 33.T30V1.006 |
|                                                                                     |     | LCD BRACKET RIGHT FOR 15"               | 33.A16V1.002 |
|  | NS  | LCD BRACKET LEFT FOR 14.1"              | 33.T30V1.007 |
|                                                                                     |     | LCD BRACKET LEFT FOR 15"                | 33.A16V1.003 |
|  |     | INVERTER CABLE                          | 50.T30V1.007 |

| Picture                                                                             | No. | Partname And Description                                                                | Part Number  |
|-------------------------------------------------------------------------------------|-----|-----------------------------------------------------------------------------------------|--------------|
|    |     | LCD COAXIAL CABLE 14"                                                                   | 50.A20V1.003 |
|                                                                                     |     | LCD COAXIAL CABLE 15"                                                                   | 50.49V06.002 |
|                                                                                     |     |                                                                                         | 50.A16V1.005 |
|    | NS  | LCD PANEL W/HINGE & LOGO                                                                | 60.A20V1.004 |
|    | NS  | LCD BEZEL 14.1" W/ICON LABEL                                                            | 60.A20V1.003 |
|                                                                                     |     | LCD BEZEL 15" W/ICON LABEL                                                              | 6K.A20V1.005 |
|   |     | HINGE PACK                                                                              | 6K.A20V1.001 |
| Main Board                                                                          |     |                                                                                         |              |
|  |     | MAINBAORD YUHINA 4 W/LAUNCH BOARD CABLE & MODEM CABLE & RTC BATTERY (Discreet VGA-M11P) | TBD          |
|                                                                                     |     | MAINBAORD YUHINA 4 W/LAUNCH BOARD CABLE & MODEM CABLE & RTC BATTERY (UMA VGA)           | TBD          |
| Miscellaneous                                                                       |     |                                                                                         |              |
|  |     | LOGO                                                                                    | 31.42S08.001 |
|  |     | ICON LABEL                                                                              | 40.T30V1.001 |
|  |     | TOUCHPAD SCROLL KEY                                                                     | 42.T30V1.007 |



| Picture                                                                             | No. | Partname And Description                         | Part Number  |
|-------------------------------------------------------------------------------------|-----|--------------------------------------------------|--------------|
|    |     | TOUCHPAD KNOB                                    | 42.T30V1.008 |
|                                                                                     |     | LCD SCREW CAP LOWER                              | 47.A16V1.001 |
|                                                                                     |     | LCD SCREW RUBBER UPPER                           | 47.A16V1.002 |
|                                                                                     |     | ICON PLATE                                       | 40.A16V1.001 |
|                                                                                     |     | ICON LABEL                                       | 40.T30V1.001 |
| <b>Memory</b>                                                                       |     |                                                  |              |
|    | NS  | SODIMM 128M INFINEON HY64D16000GDL-6-B           | KN.12802.006 |
|                                                                                     |     | SODIMM 256M INFINEON HY64D32000GDL-6-B           | KN.25602.009 |
|                                                                                     |     | SODIMM256M NANYA NT256D64SH8BAGN-6KE             | KN.25603.014 |
|                                                                                     |     | SODIMM256M MICRON MT8VDDT3264HDG-35C3            | KN.25604.009 |
|                                                                                     |     | SODIMM 512M INFINEON HYS64D64020GBDL-6-B         | KN.51202.007 |
|                                                                                     |     | SODIMM 512M NANYA NT512D64S8HBAFM-6K             | KN.51203.005 |
| <b>Optical Drive</b>                                                                |     |                                                  |              |
|  |     | CD-ROM MODULE 24X MITSUMI SR244W1                | 6M.A20V1.002 |
|                                                                                     |     | DVD/CDRW COMBO MODULE 24X PANASONIC UJDA750WS4-A | 6M.A20V1.003 |
|                                                                                     |     | DVD/CDRW COMBO MODULE 24X QSI SBW-242B           | 6M.A20V1.003 |
|                                                                                     |     | DVD-RW MODULE MULTI 2X PANASONIC UJ-820B-A       | 6M.A20V1.004 |
|                                                                                     |     | DVD-RW MODULE 2X PIONEER DVR-K12D                | 6M.A20V1.005 |
|  |     | CD-ROM DRIVE 24X MITSUMI SR244W1                 | KD.24X04.002 |
|                                                                                     |     | CD-ROM DRIVE 24X QSI SCR-242                     | 56.10291.021 |
|                                                                                     |     | CDRW/DVD COMBO MODULE 24X PANASONIC UJDA750WS4-A | KO.02403.002 |
|                                                                                     |     | CDRW/DVD COMBO MODULE 24X QSI SBW-242B           | KO.02407.011 |
|                                                                                     |     | DVD-RW DRIVE MULTI 2X PANASONIC UJ-820B-A        | TBD          |
|                                                                                     |     | DVD-RW DRIVE 2X PIONEER DVR-K12D                 | KU.00405.004 |

| Picture                                                                           | No. | Partname And Description                   | Part Number  |
|-----------------------------------------------------------------------------------|-----|--------------------------------------------|--------------|
|  |     | OPTICAL BRACKET                            | 33.T30V1.004 |
| PCMCIA slot/PC card slot                                                          |     |                                            |              |
|  |     | PCMCIA SLOT                                | 22.T30V1.001 |
| Pointing Device                                                                   |     |                                            |              |
|  | NS  | TOUCHPAD BOARD                             | 56.17001.001 |
| Speaker                                                                           |     |                                            |              |
|  |     | SPEAKER SET                                | 23.A20V1.002 |
| Screws                                                                            |     |                                            |              |
|                                                                                   | NS  | SCREW, SCRW HEX NYL I#R-40/<br>O#4-40 L5.5 | 34.00015.081 |
|                                                                                   | NS  | SCREW, SCRW MACH PAN NYLOK<br>M2.0*10 NI   | 86.1A522.100 |
|                                                                                   | NS  | SCREW, SCRW CPU SCREW<br>FORCE 5KGS        | 86.T30V1.001 |
|                                                                                   | NS  | SCREW, SCREW M2*3 NYLON<br>1JMCPC-420325   | 86.9A352.3R0 |
|                                                                                   | NS  | SCREW, SCREW M2.5X6                        | 86.9A353.6R0 |
|                                                                                   | NS  | SCREW, SRW M2.5*8L B/ZN NYLOK<br>700       | 86.9A353.8R0 |
|                                                                                   | NS  | SCREW, SCREW M3x4                          | 86.9A524.4R0 |
|                                                                                   | NS  | SCREW, SCREW M2X2.0                        | 86.9A552.2R0 |
|                                                                                   | NS  | SCREW, SCREW WAFER NYLOK NI<br>2ML3        | 86.9A552.3R0 |
|                                                                                   | NS  | SCREW, SCRW M2*4 WAFER NI                  | 86.9A552.4R0 |
|                                                                                   | NS  | SCREW, SCRW M2.5*3 WAFER NI                | 86.9A553.3R0 |
|                                                                                   | NS  | SCREW, SCREW M2.5*4L NI                    | 86.9A553.4R0 |

# Model Definition and Configuration

## Model Name Definition

| Model Number | LCD          | CPU                     | Memory           | HDD  | ODD             | Wireless LAN |
|--------------|--------------|-------------------------|------------------|------|-----------------|--------------|
| 1621LC       | 15.0"X<br>GA | DTP4-<br>2.8GHz         | 256MB<br>2*256MB | 40GB | 24x<br>CDRW+DVD | N            |
| 1621LM       | 15.0"X<br>GA | DTP4-<br>2.8GHz         | 2*256MB          | 40GB | 4x DVD-Dual     | N            |
| 1622LC       | 15.0"X<br>GA | DTP4-<br>3.0GHz(1M<br>) | 2*256MB          | 60GB | 24x<br>CDRW+DVD | N            |
| 1622LM       | 15.0"X<br>GA | DTP4-<br>3.0GHz(1M<br>) | 2*256MB          | 60GB | 4x DVD-Dual     | N            |
| 1623LMi      | 15.0"X<br>GA | DTP4-<br>3.2GHz(1M<br>) | 2*256MB          | 60GB | 4x DVD-Dual     | 11g          |
| 1624LMi      | 15.0"X<br>GA | DTP4-<br>3.4GHz(1M<br>) | 2*512MB          | 80GB | 4x DVD-Dual/    | 11g          |
|              |              |                         |                  |      |                 |              |
|              |              |                         |                  |      |                 |              |



# Test Compatible Components

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This computer's compatibility is a test plan released by Acer Internal Testing Department. Once the final report is available, this chapter will be revised accordingly.

# Microsoft Windows XP Environment Test

| Item             | Specifications                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Processor        | Northwood 2.60GHz/.13m/512K L2/400Mhz FSB<br>Northwood 2.80GHz/.13m/512K L2/533Mhz FSB/HT<br>Northwood 3.06GHz/.13m/512K L2/533Mhz FSB/HT<br>Northwood 3.0GHz/.13m/512K L2/800Mhz FSB/HT<br>Northwood 3.20GHz/.13m/512K L2/800Mhz FSB/HT<br>Northwood 3.4Ghz/.13m/512K/800FSB/HT<br>Precott 3 GHz/1MB L2/800 FSB/HT<br>Precott 3.2GHz/1MB L2/800 FSB/HT<br>Precott 3.4GHz/1MB L2/800 FSB/HT<br>Precott 3.6GHz/1MB L2/800 FSB/HT<br>Precott 3.8GHz/1MB L2/800 FSB/HT<br>Mobile Pentium 4 3.06GHz/512K/533 Mhz/HT<br>Mobile Pentium 4 3.20 GHz/512K/533 Mhz/HT |
| Memory           | 128MB Infineon SO-DIMM HY64D16000GDL-6-B<br>256MB Infineon SO-DIMM HY64D32000GDL-6-B<br>256MB Nanya SO-DIMM NT256D64SH8BAGN-6KE<br>256MB Micron SO-DIMM MT8VDDT3264HDG-35C3<br>512MB Infineon SO-DIMM HYS64D64020GBDL-6-B<br>512MB Nanya SO-DIMM NT512D64S8HBAFM-6K                                                                                                                                                                                                                                                                                          |
| LCD              | 15" XGA TFT<br>AUO B150XG01<br>AUO B150XG02<br>LG LP150X08-A5<br>Hitachi TX38D81VC1CAB Rev. B<br>SAMSUNG LTN150XB-L03/6XXX<br>15" SXGA+ TFT<br>AUO B150PG01 V0                                                                                                                                                                                                                                                                                                                                                                                               |
| Hard Disk Drive  | 20G HGST Moraga IC25N020ATMR04 f/w:AD4A<br>20GB Toshiba Neptune MK2023GAP<br><br>30GB HGST Moraga IC25N030ATMR04<br>30GB Toshiba Neptune MK3021GAS<br>30G Fujitsu V-40 MHT2030AT<br>30G Seagate N1 ST93015A<br><br>40GB IBM HGST Moraga IC25N040ATMR04-0<br>40GB TOSHIBA Pluto 40G MK4025GAS<br>40G Fujitsu V40+ MHT2040AT<br>40G Seagate N1 ST94019A<br><br>60G HGST Moraga IC25N060ATMR04-0<br>60G HGST Fresno DK23FA-60 HT<br>60G TOSHIBA Neptune MK6021GAS<br><br>80G HGST Moraga IC25N080ATMR04<br>80G Pluto MK8025GAS                                  |
| DVD-ROM Drive 8X | MKE SR-8177                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| CD-ROM Drive 24X | Mitsumi SR-224W1<br>QSI SCR242                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Item                                    | Specifications                                                                                                                                                                                |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DVD/CD-RW Combo                         | KME UJDA750<br>QSI SBW-242B                                                                                                                                                                   |
| DVD-dual                                | DVD-Dual SDW-042<br>DVD-Dual SDW-431S<br>DVD-Dual GWA-4040N<br>DVD-Dual DVR K13RA                                                                                                             |
| DVD-RW                                  | DVD-RW SD-R6112                                                                                                                                                                               |
| DVD-Super Multi                         | UJ820 DVD super multi                                                                                                                                                                         |
| AC Adapter (3 pin)                      | Liteon Adapter 135W<br>ADT 135W 3P 19V 0317A19135<br>HiPro Adapter 135W                                                                                                                       |
| Power Cord                              | King Cord                                                                                                                                                                                     |
| Battery Li-Ion, 8 cells                 | SANYO BTP-60A1<br>SIMPLO BTY PK Panasonic                                                                                                                                                     |
| <b>Network Adapters</b>                 |                                                                                                                                                                                               |
| LAN Ethernet/10baseT/100base            | 3Com Etherlink III 3C589D<br>IBM EtherJet CardBus Adapter 10/100<br>Intel Ether Express Pro/100 Mobile Adapter MBLA3200<br>Xircom CardBus Ethernet 10/100 32 Bit CBE-10/100BTX                |
| Multifunction Card (Combo)              | 3Com Megahertz 10/100 LAN + 56K Modem PC Card<br>Xircom RealPort CardBus Ethenet 10/100 + Modem 56                                                                                            |
| LAN Token Ring                          | IBM Token Ring 16/4 Adapter II                                                                                                                                                                |
| Wireless LAN Card                       | IBM Wireless LAN Cardbus Adapter<br>Intel Pro-Wireless LAN PC Card<br>Proxim Skyline 802.11a Cardbus PC Card<br>Cisco Aironet 350 series Wireless Lan Card<br>NeWeb Wireless Lan Card 802.11b |
| <b>Modem Adapters</b>                   |                                                                                                                                                                                               |
| Modem (up to 56K)                       | 3Com Megahertz 56K Modem PC Card<br>Xircom Credit Card Modem 56<br>IBM 56K Double Jack Modem                                                                                                  |
| ISDN                                    | US Robotics Megahertz 128K ISDN Card 405R17T7117M<br>IBM OBI International ISDN PC Card                                                                                                       |
| <b>I/O Peripheral</b>                   |                                                                                                                                                                                               |
| I/O - Display                           | Acer 211c 21"<br>Viewsonic PF790 19"<br>Acer FP751 17" TFT LCD<br>IBM Color TFT LCD 14"<br>Compaq Color Monitor<br>NET Color Monitor 20"<br>Moza 17" TFT LCD (DVI)                            |
| I/O - Projector                         | NEC MultiSync MT-1040                                                                                                                                                                         |
| I/O - Legacy (Parallel) Printer/Scanner | Canon BJC-600J<br>Epson Stylus Color 740 Parallel Interface<br>HP DeskJet 890C<br>HP DeskJet 880C Parallel Interface<br>HP LaserJet 6MP<br>HP LaserJet 2200                                   |
| I/O - IR Printer                        | HP LaserJet 6MP use IR<br>HP LaserJet 2200 use IR                                                                                                                                             |

| Item                                     | Specifications                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I/O - USB Keyboard/Mouse                 | Chicony USB Keyboard KU-8933<br>Microsoft Natural Keyboard Pro<br>Acer Aspire USB mouse<br>Logicool US Mouse<br>Logitech Cordless Mouseman Wheel USB Interface<br>Logitech USB Wheel Mouse M-BB48<br>Microsoft IntelliMouse Optical USB Interface                                                                                                                                                                 |
| I/O - Legacy (PS2/Serial) Keyboard/Mouse | IBM 101 key keyboard<br>IBM 109 key keyboard<br>Acer PS2 keyboard<br>Acer KB-101A<br>IBM Numeric Keypad III<br>IBM Numeric Keypad<br>Acer Mouse<br>IBM PS2 Mini Mouse<br>IBM PS2 Mouse<br>Logitech Cordless MouseMan Wheel PS2 interface<br>Logitech Serial Mouse M-M35<br>Microsoft IntelliMouse PS2 interface<br>Microsoft IntelliMouse Optical PS2 interface<br>Logitech First Mouse Three Button Serial Mouse |
| I/O - USB (Printer/Scanner)              | Epson Stylus Color 740 USB interface<br>HP DeskJet 880C USB interface<br>Canon CanonScan D1250 (USB 2.0, JP OS only)<br>HP ScanJet 3300C Color Scanner                                                                                                                                                                                                                                                            |
| I/O - USB (Speaker/Joystick))            | JS USB Digital Speaker<br>Panasonic USB Speaker EAB-MPC57USB<br>AIWA Multimedia Digital Speaker<br>Microsoft SideWinder Precision Pro Joystick<br>Logitech WingMan RumblePad                                                                                                                                                                                                                                      |
| I/O - USB Camera                         | Intel Easy PC Camera<br>Logitech QuickCam Express Internet<br>Logitech QuickCam Home PC Video Camera<br>Orange Micro USB 2.0 Web Cam                                                                                                                                                                                                                                                                              |
| I/O - USB Storage Drive                  | Logitech CDRW +DVDROM combo USB interface<br>Iomega USB Zip 250MB                                                                                                                                                                                                                                                                                                                                                 |
| I/O-USB Flash Drive                      | IBM 32MB USB Memory key<br>Apacer USB Handy Drive 32MB<br>Apacer USB Handy Drive 256MB                                                                                                                                                                                                                                                                                                                            |
| I/O - USB Hub                            | Belkin 4 Port USB Hub<br>Eizo I Station USB Hub<br>Elecom USB Hub 4 Port<br>Sanwa USB Hub 4 Port<br>4 Port Hub USB 2.0                                                                                                                                                                                                                                                                                            |
| I/O - Access Point (802.11b)             | Hitachi DC-CN3300<br>Lucent RG-1000<br>Lucent WavePoint-II<br>Cisco Aironet 350<br>Orinoco AP-500                                                                                                                                                                                                                                                                                                                 |
| I/O Access Point (802.11a/b)             | Intel Dual Pro/Wireless 5000                                                                                                                                                                                                                                                                                                                                                                                      |
| I/O Access Point (802.11a)               | Intel Pro/Wireless 5000                                                                                                                                                                                                                                                                                                                                                                                           |



| Item               | Specifications                                                                                                                                                                                                                                                           |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PCMCIA             |                                                                                                                                                                                                                                                                          |
| PCMCIA - ATA       | IBM Microdrive 340MB<br>IBM Microdrive 1G<br>Iomega Click! 40MB<br>Sony Memory Stick 64MB<br>Sandisk Flash Card 20MB<br>Apacer SD Flash Card 128MB<br>Apacer SD Flash Card 256MB<br>Transcend SD Card 32MB<br>Transcend SD Card 256MB<br>Hagiwara sys-com SD Card 256MBT |
| PCMCIA - USB 2.0   | Apricorn EZ-USB2.0 Cardbus PC Card<br>DTK USB 2.0 2Port CardBus Host Controller<br>Adaptec USB2CONNECT                                                                                                                                                                   |
| PCMCIA - 1394      | Buffalo 1394 Interface Cardbus IFC-ILCB/DV<br>I-O Data 1394 Interface Cardbus CB1394/DVC<br>Pixela 1394 Cardbus PC Card PIX-PCMC/FW1                                                                                                                                     |
| PCMCIA-SCSI        | Adaptec 1408 or B SCSI CB<br>NewMedia Bus Toaster SCSI II                                                                                                                                                                                                                |
| PCMCIA - Bluetooth | IBM Community Bluetooth PC Card<br>Toshiba Bluetooth PC Card                                                                                                                                                                                                             |



## Online Support Information

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This section describes online technical support services available to help you repair your Acer Systems.

If you are a distributor, dealer, ASP or TPM, please refer your technical queries to your local Acer branch office. Acer Branch Offices and Regional Business Units may access our website. However some information sources will require a user i.d. and password. These can be obtained directly from Acer CSD Taiwan.

Acer's Website offers you convenient and valuable support resources whenever you need them.

In the Technical Information section you can download information on all of Acer's Notebook, Desktop and Server models including:

- Service guides
- User's manuals
- Training materials
- Main manuals
- Bios updates
- Software utilities
- Spare parts lists
- Chips
- TABs (Technical Announcement Bulletin)

For these purposes, we have included an Acrobat File to facilitate the problem-free downloading of our technical material.

Also contained on this website are:

- Detailed information on Acer's International Traveller's Warranty (ITW)
- Returned material authorization procedures
- An overview of all the support services we offer, accompanied by a list of telephone, fax and email contacts for all your technical queries.

We are always looking for ways to optimize and improve our services, so if you have any suggestions or comments, please do not hesitate to communicate these to us.



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